

VIRTUAL SANTA VISIT SET-UP INSTRUCTIONS



Mobile/Tablet Users

1. Download the Video Banking app for [iPhone®](#) or [Android™](#)
2. Open the Video Banking App and select one of the following options:
 - Quick Video Call – Click this button to get started right away
 - Create a Video Profile – Click this button in order to set up your full profile and access all of the video banking features available
 - Log In – Click this button to log in for future video calls once you’ve set up your Video Profile
3. Click ‘Join Meeting’ located at the bottom of your screen. Copy and paste the meeting ID from your confirmation email.
4. Accept both video and audio capabilities on your device.

Desktop Users

1. Use [Google Chrome](#), [Firefox](#), or [Safari](#) as the browser for your desktop video banking call.
2. Copy and paste the meeting link from your confirmation email into the browser.
3. Fill out the form fields to get started on a Quick Video Call.
4. Accept both video and audio capabilities on your device.