

On Tuesday, September 24, 2024, after 3 PM, follow these simple steps to access your accounts via Online or Mobile Banking.

Your username and password will remain the same. You will need to manually enter your password the first time you login to the system.

Two-factor authentication - See FAQs for more details. You will need to verify your identity by entering the code sent to your mobile phone/email.

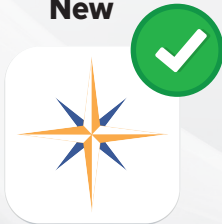
New Mobile Banking App

Starting Tuesday September 24, 2024, you will need to delete the current/old app, and then download and begin using the new app.

Current (Old)



New



Horizons North CU

The new app will be available on app stores beginning Tuesday, September 24, 2024.



If you have previously saved the direct link to the login screen you will need to update it. You'll need to update any favorites or bookmarks to:

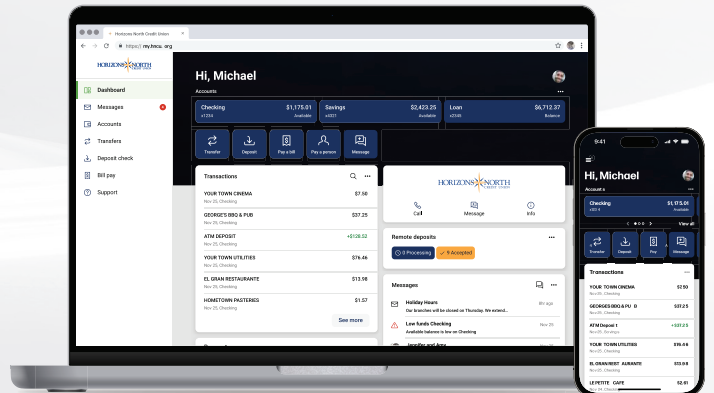
onlinebanking.hncu.org

If you log on directly from our website, there will be no change as we will update the link on the back-end of our website.

Your username and password will remain the same. Keep in mind, you will need to manually enter your user name and password the first time you login to the system after the upgrade.

Alerts and notification will need to be re-entered after the upgrade.

All alerts and/or notifications you may have had set will need to be set up again, as these will not transfer with the upgrade.



SYSTEM UPGRADE 9-24-24