



Important Updates – New Safety Measures Effective December 26, 2020

To Our Valued Customers,

As the year comes to a close, I wanted to thank you for being a loyal customer to Citizens Savings Bank. Although our holidays will be different this year, we want to assure you we are here to help you with all your financial needs.

We would like to give special thanks to all healthcare professionals and all other essential service workers, including our own employees who continue to deliver quality and reliable service to our customers every day.

With the recent continued surge in coronavirus cases throughout our region, we have made the decision to move to appointment only in all our branch lobbies effective **December 26, 2020**. All current social distancing and safety protocols will remain in place.

If you need assistance with a loan, deposit account or any other issue, please contact us at 1.800.692.6279 or by email to customersupport@citizens-savings.com. If you need to make an appointment, please contact a branch location.

For your convenience customers may also apply for loans and open new checking, savings or certificate of deposit accounts online by visiting our website at www.citizens-savings.com.

We encourage customers to take advantage of our online, telephone and mobile banking services. These services can be accessed 24/7 for your convenience. You can check your balances, transfer funds, deposit a check, pay bills and more from the comfort of your home. **If you need help using any of these tools, our how-to videos are available on our website to show you how.** If you are not registered and need assistance, please call a bank representative and they will be glad to help you.

As always, our customers, employees and communities are our top priority. Thank you your continued business with us and we wish you a safe and happy holiday season.

Sincerely,

Joseph F. McDonald
President and CEO

[Click Here for Customer Service Locations and Hours of Operation](#)

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