

## Important Update – All Branch Lobbies to Re-open Thursday, February 18, 2021

## To Our Valued Customers,

As the coronavirus infections and hospitalizations rates continue to fall nationwide, and in our region, we have made the decision to re-open all of our branch lobbies effective Thursday, February 18, 2021 under our normal banking hours. All current social distancing and safety protocols will remain in place. You can access the latest COVID 19 resources and information including branch hours on our website.

Helping you find the best way to manage your banking is important to us. We encourage you to take advantage of our drive thru service, mobile and online services if you may want to continue a contactless banking experience. Our mobile and online banking services can be accessed 24/7 for your convenience. You can check your balances, transfer funds, deposit a check, pay bills and more from the comfort of your home.

For your convenience customers may also apply for loans and open new checking, savings or certificate of deposit accounts online by visiting our website at www.citizens-savings.com.

In the current environment, the safety and security of your information and accounts remains a high priority. Please remain vigilant during these times and stay alert for any suspicious phone calls, emails or pop-ups. Please do not hesitate to contact us at **1.800.692.6279** if you suspect you may have been a victim of any form of identity theft or fraud.

As always, thank you for your continued business and trust in us. Please be safe and take care of yourself and your family.

Sincerely,
Joseph F. McDonald
President and CEO

## Click Here for Customer Service Locations and Hours of Operation

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