



Important Update Effective May 17, 2021 Changes to COVID-19 Safety Protocols

To Our Valued Customers,

As you are aware, we have followed both CDC and Pennsylvania Department of Health guidelines related to COVID-19 safety protocols throughout the Pandemic. We thank you for your support throughout this time.

On 5/13/21, the CDC announced new guidance that fully vaccinated individuals can resume activities that they did prior to the pandemic without wearing a mask or physically distancing except where required by law, rule, and regulations, including local business and workplace guidance.

Shortly after the CDC announcement, the Pennsylvania Department of Health announced that effective immediately, anyone fully vaccinated for COVID-19 is not subject to the state Mask Order, which remains in effect until 70% of Pennsylvanians are vaccinated.

In accordance with this announcement, beginning Monday, May 17 customers and staff of Citizens Savings Bank who are **fully vaccinated** may utilize our facilities without a face mask.

Fully vaccinated is defined as:

- 2 weeks after the second dose in a 2-dose series, such as the Pfizer or Moderna vaccines, or
- 2 weeks after a single-dose vaccine, such as the Johnson & Johnson vaccine

If you do not meet the above requirements, you are not considered fully vaccinated and therefore are required to continue to wear a mask while inside a Citizens Savings Bank facility. We are counting on everyone to follow this guidance based on their vaccination status.

Customers and staff may continue to wear a mask in our facilities, if they would prefer at this time due to being in mid-vaccine or as an extra precaution.

We will continue to keep all safety shields in place in all facilities. The safety of our customers and staff remains our top priority. We will continue to uphold COVID-19 safety guidelines from the CDC and Pennsylvania Department of Health. We appreciate your cooperation.

For a vaccination location visit [Vaccines.gov](https://www.vaccines.gov), also known as Vaccine Finder.

Helping you find the best way to manage your banking is important to us. Our branch lobbies are fully open. Our drive thru services, mobile and online banking services are available if you may want to continue a contactless banking experience.

For your convenience customers may also apply for loans and open new checking, savings or certificate of deposit accounts online by visiting our website at www.citizens-savings.com.

As always, thank you for your continued business and trust in us. Please be safe and take care of yourself and your family.

Sincerely,

Joseph F. McDonald
President and CEO

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