# ELECTRONIC FUND TRANSFERS YOUR RIGHTS AND RESPONSIBILITIES

Indicated below are types of Electronic Fund Transfers we are capable of handling, some of which may not apply to your account. Please read this disclosure carefully because it tells you your rights and obligations for the transactions listed. You should keep this notice for future reference.

Electronic Fund Transfers Initiated By Third Parties. You may authorize a third party to initiate electronic fund transfers between your account and the third party's account. These transfers to make or receive payment may be one-time occurrences or may recur as directed by you. These transfers may use the Automated Clearing House (ACH) or other payments network. Your authorization to the third party to make these transfers can occur in a number of ways. For example, your authorization to convert a check to an electronic fund transfer or to electronically pay a returned check charge can occur when a merchant provides you with notice and you go forward with the transaction (typically, at the point of purchase, a merchant will post a sign and print the notice on a receipt). In all cases, these third party transfers will require you to provide the third party with your account number and bank information. This information can be found on your check as well as on a deposit or withdrawal slip. Thus, you should only provide your bank and account information (whether over the phone, the Internet, or via some other method) to trusted third parties whom you have authorized to initiate these electronic fund transfers. Examples of these transfers include, but are not limited to:

- **Preauthorized credits.** You may make arrangements for certain direct deposits to be accepted into your checking or savings account(s).
- Preauthorized payments. You may make arrangements to pay certain recurring bills from your checking account(s).
- Electronic check conversion. You may authorize a merchant or other payee to make a one-time electronic payment from your checking account using information from your check to pay for purchases or pay bills.
- Electronic returned check charge. You may authorize a merchant or other payee to initiate an electronic funds transfer to collect a charge in the event a check is returned for insufficient funds.

Please also see **Limitations on frequency of transfers** section regarding limitations that apply to savings accounts.

**Telephone Banking Transfers - types of transfers -** You may access your account by telephone at 620-872-2225 or 877-870-2225 using your personal identification number, a touch tone phone, and your account numbers, to:

- transfer funds from checking to checking
- · transfer funds from checking to savings
- transfer funds from savings to checking
- transfer funds from savings to savings
- make payments from checking to loan accounts with us
- make payments from savings to loan accounts with us
- get information about:
  - the account balance of checking account(s)
  - the account balance of savings account(s)
  - CD or loan account(s)

You may not access your Demand Deposit Loan or overdraft limit through Telephone Banking.

Please also see Limitations on frequency of transfers section regarding limitations that apply to telephone transfers.

**ATM Transfers - types of transfers, dollar limitations, and charges -** You may access your account(s) by ATM using your Security State Bank MasterMoney Debit Card and personal identification number, to:

- get cash withdrawals from checking account(s) with an ATM card
- you may withdraw no more than \$300.00 per day (combined limit of \$300.00 cash withdrawal for checking and savings)
- there is a charge of \$1.00 per withdrawal at ATM we do not own or operate
- get cash withdrawals from checking account(s) with a debit card
  - there is a charge of \$1.00 per withdrawal at ATMs we do not own or operate
- get cash withdrawals from savings account(s) with an ATM or debit card
- you may withdraw no more than \$300.00 per day (combined limit of \$300.00 cash withdrawal for checking and savings)
- there is a charge of \$1.00 per withdrawal at ATMs we do not own or operate
- get cash withdrawals from savings account(s) with a debit card
  - there is a charge of \$1.00 per withdrawal at ATMs we do not own or operate
- transfer funds from savings to checking account(s) with an ATM or debit card
- there is a charge of \$.50 per transfer at ATMs we do not own or operate

- transfer funds from checking to savings account(s) with an ATM or debit card
  - there is a charge of \$.50 per transfer at ATMs we do not own or operate
- get information about:
  - the account balance of your checking or savings account(s)
    - with an ATM card
    - · with a debit card
    - there is a charge of \$.50 per inquiry at ATMs we do not own or operate

Some of these services may not be available at all terminals.

Please also see Limitations on frequency of transfers section regarding limitations that apply to ATM transfers.

**Types of MasterMoney Debit Card Point-of-Sale Transactions -** You may access your checking account(s) to purchase goods (in person, online, or by phone), pay for services (in person, online, or by phone), get cash from a merchant, if the merchant permits, or from a participating financial institution, and do anything that a participating merchant will accept.

you may access your Demand Deposit Loan or overdraft limit through POS/ATM transactions

## Point-of-Sale Transactions - dollar limitations - Using your card:

• you may not exceed \$700.00 in transactions per day POS and \$300.00 ATM for a combined limit of \$1,000.00 per day

Please also see Limitations on frequency of transfers section regarding limitations that apply to debit card transactions.

**Advisory Against Illegal Use.** You agree not to use your card(s) for illegal gambling or other illegal purpose. Display of a payment card logo by, for example, an online merchant does not necessarily mean that transactions are lawful in all jurisdictions in which the cardholder may be located.

**Computer Transfers - types of transfers and dollar limitations -** You may access your account(s) by computer through the internet by logging onto our website at www.ssbscott.com and using your user identification and password, to:

- transfer funds from checking to checking
- · transfer funds from checking to savings
- transfer funds from savings to checking
- transfer funds from savings to savings
- make payments from checking or savings to loan account(s) with us
- make payments from checking to third parties (Bill Pay)
  - you may transfer no more than \$99,999.99 maximum amount
- get information about:
  - the account balance of checking account(s)
  - the account balance of savings account(s)
  - loan, IRA, and certificate of deposit account(s)

**Mobile Banking Transfers - types of transfers and dollar limitations -** You may access your account(s) through the browser on your cell or mobile phone at www.ssbscott.com or by downloading our mobile banking app and using your smartphone or tablet and using your user identification and password, to:

- · transfer funds from checking to savings
- · transfer funds from savings to checking
- · transfer funds from savings to savings
- make payments from checking or savings to loan account(s) with us
- make payments from checking to third parties (Bill Pay)
  - you may transfer no more than \$99,999.99 maximum
- get information about:
  - the account balance of checking account(s)
  - the account balance of savings account(s)
  - loan, IRA, and certificate of deposit account(s)

You may be charged access fees by your cell phone provider based on your individual plan. Web access is needed to use this service. Check with your cell phone provider for details on specific fees and charges.

Please also see **Limitations on frequency of transfers** section regarding limitations that apply to computer transfers.

**Limitations on frequency of transfers.** In addition to those limitations on transfers elsewhere described, if any, the following limitations apply:

• Transfers from a savings account to another account or to third parties by preauthorized, automatic, telephone, or computer transfer or by check, draft, debit card, or similar order to third parties are limited to six per calendar month.

#### **FEES**

- We do not charge for preauthorized payments from any type of account.
- There may be a fee of \$2.00 associated with an ACH origination transfer.

Except as indicated elsewhere, we do not charge for these electronic fund transfers.

**ATM Operator/Network Fees.** When you use an ATM not owned by us, you may be charged a fee by the ATM operator or any network used (and you may be charged a fee for a balance inquiry even if you do not complete a fund transfer).

#### **DOCUMENTATION**

- **Terminal transfers.** You can get a receipt at the time you make a transfer to or from your account using an automated teller machine or point-of-sale terminal. However, you may not get a receipt if the amount of the transfer is \$15 or less.
- **Preauthorized credits.** If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you can call us at 620-872-7224 to find out whether or not the deposit has been made.
- Periodic statements.

You will get a monthly account statement from us for your checking and savings accounts, unless there are no transfers in a particular month. In any case, you will get a statement at least quarterly.

## PREAUTHORIZED PAYMENTS

• Right to stop payment and procedure for doing so. If you have told us in advance to make regular payments out of your account, you can stop any of these payments. Here is how:

Call or write us at the telephone number or address listed in this brochure in time for us to receive your request 3 business days or more before the payment is scheduled to be made. If you call, we may also require you to put your request in writing and get it to us within 14 days after you call.

We will charge you \$5.00 for each stop-payment order you give.

- Notice of varying amounts. If these regular payments may vary in amount, the person you are going to pay will tell you, 10 days before each payment, when it will be made and how much it will be. (You may choose instead to get this notice only when the payment would differ by more than a certain amount from the previous payment, or when the amount would fall outside certain limits that you set.)
- Liability for failure to stop payment of preauthorized transfer. If you order us to stop one of these payments 3 business days or more before the transfer is scheduled, and we do not do so, we will be liable for your losses or damages.

# FINANCIAL INSTITUTION'S LIABILITY

Liability for failure to make transfers. If we do not complete a transfer to or from your account on time or in the correct amount according to our agreement with you, we will be liable for your losses or damages. However, there are some exceptions. We will not be liable, for instance:

- (1) If, through no fault of ours, you do not have enough money in your account to make the transfer.
- (2) If you have an overdraft line and the transfer would go over the credit limit.
- (3) If the automated teller machine where you are making the transfer does not have enough cash.
- (4) If the terminal or system was not working properly and you knew about the breakdown when you started the transfer.
- (5) If circumstances beyond our control (such as fire or flood) prevent the transfer, despite reasonable precautions that we have taken.
- (6) There may be other exceptions stated in our agreement with you.

## **CONFIDENTIALITY**

We will disclose information to third parties about your account or the transfers you make:

- (1) where it is necessary for completing transfers; or
- (2) in order to verify the existence and condition of your account for a third party, such as a credit bureau or merchant; or
- (3) in order to comply with government agency or court orders; or
- (4) as explained in the separate Privacy Disclosure; or
- (5) if you give us written permission.

### **UNAUTHORIZED TRANSFERS**

## (a) Consumer liability.

• Generally. Tell us AT ONCE if you believe your card and/or code has been lost or stolen, or if you believe that an electronic fund transfer has been made without your permission using information from your check. Telephoning is the best way of keeping your possible losses down. You could lose all the money in your account (plus your maximum overdraft line of credit). If you tell us within 2 business days after you learn of the loss or theft of your card and/or code, you can lose no more than \$50 if someone used your card and/or code without your permission.

If you do NOT tell us within 2 business days after you learn of the loss or theft of your card and/or code, and we can prove we could have stopped someone from using your card and/or code without your permission if you had told us, you could lose as much as \$500.

Also, if your statement shows transfers that you did not make, including those made by card, code or other means, tell us at once. If you do not tell us within 60 days after the statement was mailed to you, you may not get back any money you lost after the 60 days if we can prove that we could have stopped someone from taking the money if you had told us in time.

If a good reason (such as a long trip or a hospital stay) kept you from telling us, we will extend the time periods.

- Additional Limits on Liability for MasterMoney™ Debit Card. You will not be liable for any unauthorized transactions using your MasterMoney™ Debit Card if: (i) you can demonstrate that you have exercised reasonable care in safeguarding your card from the risk of loss or theft, and (ii) upon becoming aware of a loss or theft, you promptly report the loss or theft to us.
- (b) Contact in event of unauthorized transfer. If you believe your card and/or code has been lost or stolen, call or write us at the telephone number or address listed in this brochure. You should also call the number or write to the address listed in this brochure if you believe a transfer has been made using the information from your check without your permission.

### **ERROR RESOLUTION NOTICE**

In Case of Errors or Questions About Your Electronic Transfers, Call or Write us at the telephone number or address listed in this brochure, as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than 60 days after we sent the FIRST statement on which the problem or error appeared.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days (20 business days if the transfer involved a new account) after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days (90 days if the transfer involved a new account, a point-of-sale transaction, or a foreign-initiated transfer) to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days (20 business days if the transfer involved a new account) for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account. Your account is considered a new account for the first 30 days after the first deposit is made, unless each of you already has an established account with us before this account is opened.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

SECURITY STATE BANK P.O. BOX 170 SCOTT CITY, KANSAS 67871

Business Days: Monday through Friday

Excluding Federal Holidays

Banking Hours Scott City and Leoti

Scott City: Lobby M-Fri 8:00 A.M. - 5:00 P.M.

Drive Up M-Fri 7:30 A.M. - 5:00 P.M.

Sat 8:00 A.M. - 12:00 P.M.

Leoti: Lobby M-Fri 8:00 A.M. - 5:00 P.M.

Drive Up M-Fri 7:45 A.M. - 5:00 P.M.

Sat 9:00 A.M. - 12:00 P.M.

Phone: Scott City - 620-872-7224 • Leoti - 620-375-4800

To Report a lost or stolen debit card during NORMAL BUSINESS HOURS call 620-872-7224 or 1-800-770-7207. AFTER HOURS, call 1-800-472-3272.

MORE DETAILED INFORMATION IS AVAILABLE ON REQUEST