

# A Complete Guide to Lampco's 5 Best Tools for Your Maximum Convenience

If you are a Lampco Federal Credit Union Member, there are several services and features you can enjoy for your convenience and safety. Among many, we want to introduce you to five that we think could immensely benefit you. If you aren't taking advantage of these already, we hope you try them out soon!

### **Deposit Slips & Withdraw Slips**

When you wish to make deposits or withdrawals, using our deposit or withdrawal slips can make the process much easier and quicker for you. By filling out these slips before your arrival at our drive-thru, you can reduce the number of questions we may have and the number of times our tube needs to travel back and forth (if you are using the drive-up service).

If you wish to use the deposit or withdraw slips, please ask our teller. If you would like to save time, grab a few extras next time you are at Lampco and fill them out in advance. They work well for both the driveup windows and in the lobby.

Here is how to use them at the drive-up window:

- 1. Complete the form with your account information, the amount you wish to deposit or withdraw, and your signature and date.
- 2. If you are depositing, place the completed slip, your card, and cash/ check inside the tube. If you are withdrawing, place the completed slip and your card inside the tube.

- 3. Wait until we perform the transaction and send the tube back to you with the cash envelope (if you are withdrawing), your card, and a receipt.
- 4. Pick up your belongings from the tube, and you are ready to go on your way in minutes!

# **Night Depositories**

We provide two (2) night depositories for our members' convenience. One is located at the 1815 E 53rd St. location, on the south side of the building, right before the drive-up windows. The other is at the 5411 Dr. MLK Jr. Blvd. location, also on the south side of the building. It is located right next to what was previously the ATM, just past the teller windows at the drive-up.

At each depository, there are night deposit envelopes available for you to complete when making a deposit. The night depositories are checked at both 9 am and 4 pm, and they are not available on weekends and holidays. Any deposits made before 4 pm will be credited the same day, and the ones made on weekends or holidays will be credited the following business day.

#### GreenPath

GreenPath is a financial wellness program in partnership with Lampco. If you are a Member of Lampco Federal Credit Union, you can enjoy free services such as debt counseling, homeownership education, financial education, budgeting, credit report review, housing services, student loan counseling, and more.

We hope to empower you to lead financially healthy lives by taking advantage of this free but valuable resource! Learn more about the GreenPath financial wellness program <u>here</u>.

## **Mobile Banking**

Although we love seeing you in person, we always want you to feel safe and comfortable to bank with us through your mobile devices.

Our mobile banking service is free to all of our Members and is a great tool to help you keep track of your finances at the comfort of your home or on-the-go! You can:

- View account balances
- Review history
- Transfer funds between accounts
- Receive alerts
- Pay bills
- And much more!

#### Android Download iOS Download

After you've downloaded the app, please follow the instructions to be enrolled in online banking on our <u>Mobile Banking page</u>.

Do you have any questions about any of the services we discussed in this blog? Feel free to ask us by visiting us, calling us at 765-649-9226, or using this <u>online contact form</u>. Thank you for banking with Lampco! It is our absolute pleasure to serve you.