Mutual Credit Union

2021 Senior Staff















FROM LEFT TO RIGHT: Michael Mathews, President; Jennifer Lynne McMillin, Chief Financial Officer; Alice Bell, VP of Lending; Christy Pecanty, VP of Information Technology; Rae Perry, VP of Human Resources; Stephanie Newsome, VP of Compliance; Mia Mason, VP of Operations

SERVICES:

- Rewards Checking and Savings Accounts
- Personal Loans
- Auto Loans
- Platinum and Rewards Credit Cards
- Home Loans
- Home Equity Lines of Credit
- Credit Counseling
- 24/7 Online Banking
- Mobile App for Android[™] and Apple®
- Full-service ATMs accepting cash and check deposits
- Mobile check deposit
- Over 5,000 shared branches and 30,000 ATMs worldwide
- Online financial education

HOURS OF OPERATION:

Lobby:

9:00am-5:00pm 9:00am-5:30pm

CLOSED

Drive-Through:

8:30am-5:00pm 8:30am-5:30pm

CLOSED

MAILING ADDRESS:

P.O. Box 25 Vicksburg, MS 39181

TOLL-FREE NUMBER:

1-877-457-3654

LOCATIONS:

Sat - Sun:

Columbus, MS

59 Yorkville Park Square Columbus, MS 39702 Ph: 662-327-7666 Fax: 662-329-4588

Raymond, MS

460 E. Main Street Raymond, MS 39154 Ph: 601-857-3249 Fax: 601-857-8766

Yazoo City, MS

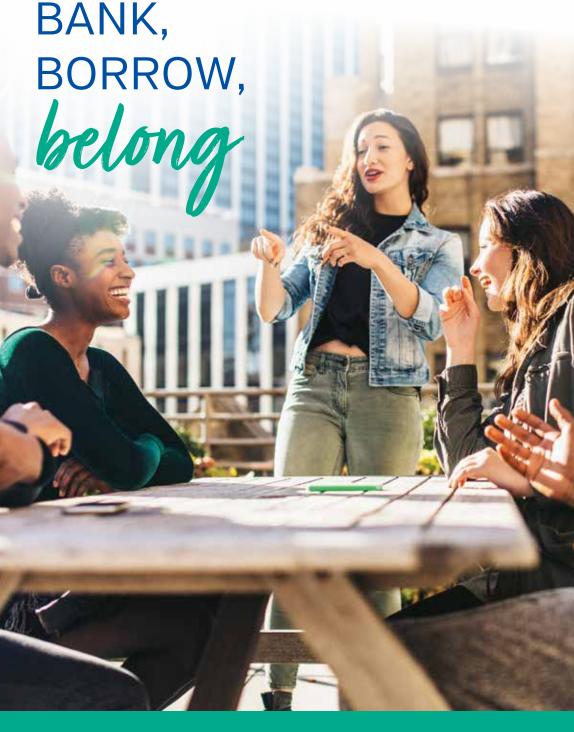
1505 Grand Avenue Yazoo City, MS 39194 Ph: 662-746-8884 Fax: 662-746-4832

Vicksburg, MS

1604 Cherry Street Vicksburg, MS 39180 Ph: 601-636-7523 Fax: 601-638-2111

2086 S. Frontage Road Vicksburg, MS 39180 Ph: 601-638-0140 Fax: 601-634-1733

4210 Clay Street Vicksburg, MS 39180 Ph: 601-638-4521 Fax: 601-638-6863



Annual Report 2021





NCUA



A LETTER FROM THE Chairman & President

The past 18 months have been a trying time for everyone – especially for those who have lost loved ones or who have struggled with the impact COVID-19 has had on their daily lives. At Mutual, we have worked diligently to support our members, our people and the communities in which we live and work through these challenging times.

Our focus at Mutual is to deliver superior financial products and services to our membership and provide a healthy work environment for our employees, 2021 was no different as Mutual experienced growth. not only in lending and deposit products but in market area as well. This past year, Mutual expanded operations to Lowndes County, Mississippi, and Pickens County, Alabama, through the merger of Twin States Federal Credit Union in Columbus, Mississippi.

Over the last two years, Mutual has invested heavily in technology, which has afforded our members the ability to conduct their financial business through remote and mobile channels. This includes depositing checks via mobile devices, depositing checks and

cash at our various ATMs, making purchases using contactless mobile payments and, coming soon, contactless debit card purchases. It was unbeknownst to us at the time how useful these investments would prove to be. Mutual will continue the technological advancement of financial services, meeting our members where they want to conduct business.

As we move into 2022, our focus does not waver. Mutual will remain a member-focused organization driven to improve the financial lives of the people we serve. The financial landscape is constantly evolving, as will Mutual. We are excited about the future for Mutual.

Jerry A. Dream

Jerry W. Dean, Chairman Board of Directors

Michael Mathews. President



Board of Directors (Left to Right) Seated: Leonard Murrell, Vice Chairman; Donna Hardy; **Standing:** Matt Hendrix, Joe Tom, Jeb Tingle, Billy Bridges, Rick Vessell, Treasurer; Jerry Dean, Chairman **Not shown:** Tonya Acuff, Secretary



Associate Volunteers (Left to Right): Laura Gullett, Philip Schrader, Alicia Bounds

SUPERVISORY Committee's Report

The Mutual Supervisory Committee serves a vital role for Mutual members. It not only serves as the Internal Audit Committee but also represents you, the Mutual member. The Committee's responsibilities also include monitoring the performance of Mutual's elected Volunteer officials, management and the employees of Mutual.

The Mutual Supervisory Committee meets monthly, having even found ways to safely meet during the pandemic. During these meetings, the Supervisory Committee selects a sample of all new accounts, new loans and closed accounts in order to obtain the members' response on how Mutual services were provided. Verification letters are sent out monthly. and the member responses received are provided to the Board of Directors and Management. These responses help Mutual provide better services and products for the members.

The Mutual Supervisory Committee has retained the audit firm of Horne CPAs & Business Advisors to perform the 2021 Independent Quarterly Audits, an annual verification of accounts, an annual IT audit and a year-end opinion audit. Horne CPAs also performed a Risk Assessment to assist the Supervisory Committee and Management in identifying and measuring Mutual Credit Union's relevant risks. The Risk Assessment also helps the Supervisory Committee and Management to develop an annual audit plan to make sure all phases of Mutual's operations are reviewed and audited. New regulations are imposed yearly, and the Supervisory Committee ensures that Mutual adheres to all of these. While Mutual strives to adhere to all the regulations from the State Department

Left to Right:

James Harper; Charlie McKinnie, Chairman; Ben Luckett



of Banking and Consumer Finance along with the National Credit Union Administration (NCUA), some areas must be addressed further, and those areas are quickly addressed by Mutual's Compliance Officer, who works with management to adequately provide responses to the complete satisfaction of the NCUA and State examiners and auditors.

The Mutual Supervisory Committee, based on the audits and examinations made in 2021, is convinced that the affairs of Mutual are being handled properly and provide the members with excellent service. If you have any comments or questions, you can address them in writing to the Mutual Supervisory Committee, P.O. Box 1522, Vicksburg, MS 39181.

Respectfully submitted,

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Charles A. McKinnie, Chairman Supervisory Committee Ben Luckett, Supervisory Committee Member **James Harper,** Supervisory Committee Member

FINANCIALS

Statement of Condition

STATEMENT OF CONDITION	2021	2020
ASSETS		
Cash	\$24,155,874	\$25,305,035
Accounts receivable	735,417	570,660
Investments	123,266,656	106,684,085
Loans to members, net of allowance for loan losses	129,722,012	110,169,629
Accrued interest receivable: Investments Loans	296,161 513,807	289,358 457,380
Prepaid and other assets	15,073,576	10,194,293
Property and equipment, net	6,367,795	6,648,076
NCUSIF deposit	2,458,653	2,105,415
Total Assets	\$302,589,951	\$262,423,931
LIABILITIES		
Members' shares and savings accounts	\$271,974,929	\$234,387,715
Dividends payable	63,874	52,854
Accounts payable	1,165,996	1,001,178
Other accrued liabilities	893,121	824,365
Total Liabilities	\$274,097,920	\$236,266,112
MEMBERS' EQUITY		
Regular reserve	\$3,631,096	\$3,631,096
Undivided earnings	26,918,291	24,345,778
Capital acquired through merger	1,221,967	811,918
Unrealized gain (loss) on investments	[1,229,379]	708,413
Accumulated other comprehensive loss	[2,049,944]	[3,339,386]
Total Members' Equity	28,492,031	26,157,819
TOTAL LIABILITIES AND MEMBERS' EQUITY	\$302,589,951	\$262,423,931





Statement of Income

FINANCIALS

STATEMENT OF INCOME	2021	2020
INTEREST INCOME		
Loans to members	\$6,620,487	\$6,108,757
Investments	\$1,440,945	\$1,420,844
Total Interest Income	\$8,061,432	\$7,529,601
INTEREST EXPENSE		
Members' shares and savings accounts	\$863,803	\$713,071
Net Interest Income	\$7,197,629	\$6,816,530
PROVISION FOR LOAN LOSSES	\$572,566	\$653,389
Net Interest Income After Provision for Loan Losses	\$6,625,063	\$6,163,141
NON-INTEREST INCOME		
Fees, charges and other miscellaneous income	\$6,879,623	\$5,001,126
Net Income Before Non-Interest Expense	\$13,504,686	\$11,164,267
NON-INTEREST EXPENSE		
Compensation and employee benefits	\$4,690,147	\$4,189,719
Occupancy costs	\$758,975	\$738,801
Operating costs	\$5,524,667	\$4,739,152
Total Non-Interest Expense	\$10,973,789	\$9,667,672
NON-OPERATING INCOME	\$41,616	\$297,790
NET INCOME	\$2,572,513	\$1,794,385













FEBRUARY 23, 2021

DIRECTORS PRESENT: J. Dean, Chairman of the Board; L. Murrell, Vice-Chairman; R. Vessell, Treasurer; T. Acuff, Secretary; D. Hardy; B. Bridges; J. Tom; J. Tingle; M. Hendrix (via livestream)

DIRECTORS ABSENT: None

ASSOCIATE VOLUNTEER MEMBERS PRESENT: A. Bounds; A. Matthews

ASSOCIATE VOLUNTEER MEMBERS ABSENT: L. Gullett; A. Bounds; P. Schrader

SUPERVISORY COMMITTEE PRESENT: C. McKinnie, Chairman; B. Luckett (via livestream); J. Harper (via livestream)

SUPERVISORY COMMITTEE ABSENT: None

OTHERS PRESENT: J. McMillin, CFO; S. Mandarino, VP of Marketing; R. Perry, VP of HR (via livestream); S. Newsome, VP of Compliance (via livestream); S. Evans, Recording Secretary (via livestream)

- Mr. Jerry Dean welcomed everyone to the 90th Annual Business Meeting of Mutual Credit Union. He reported that, due to the COVID-19 pandemic, this year's meeting is being conducted by virtual streaming. In-person participants have been restricted to those persons essential to running the meeting, lessening everyone's potential exposure to COVID-19. There were 44 members present or watching via livestream.
- 2. Without objection, Mr. Dean appointed Ms. Sandy Evans as Recording Secretary and Mr. Randy Sherard as Parliamentarian.
- 3. Mr. Dean gave the Invocation.
- 4. Mr. Dean recognized the veterans for their service to our country.
- 5. Mr. Dean declared that, with the posting of this meeting on our website, in our newsletter and in our branches, this is an official Annual Business Meeting of the membership of Mutual Credit Union, and that Mr. Charlie McKinnie, Chairman of the Supervisory Committee, has indicated that we have a quorum.

- 6. Mr. Dean called for the reading of the minutes of the 89th Annual Business Meeting dated February 22, 2020. Ms. Susan McKinnie moved to suspend the reading of the minutes. Mr. Billy Bridges seconded, and the motion carried.
- 7. Mr. Dean introduced the Volunteers.
- 8. Ms. Tonya Acuff, Chairman of the Nominating Committee, presented the results of our Volunteer election, which was held electronically. Those elected were:
 - For a three-year term on the Board of Directors Jerry Dean, Joe Tom and Rick Vessell
 - For a three-year term on the Supervisory Committee James Harper

Ms. Acuff reported that we had 954 votes cast electronically this year.

- Mr. Dean called for a motion to receive the reports printed in the Annual Report. Ms. Jaynie Bridges moved to receive the reports as printed. Mr. Leonard Murrell seconded, and the motion carried.
- Mr. Dean, Chairman of the Board; Mr. Rick Vessell, Treasurer; Mr. Charlie McKinnie, Supervisory Committee Chairman; and Ms. Jennifer Lynne McMillin, CFO, made informal comments to the members.
- 11. Unfinished Business: None
- 12. New Business: None
- 13. Ms. Myra Dean moved that the meeting stand adjourned. Mr. Jeb Tingle seconded, and the motion carried.

The meeting was adjourned at 6:20 p.m.

Jerry Dean, Chairman of the Board Tonya Acuff, Secretary Sandy Evans, Recording Secretary