

Cookie Policy

Internet Privacy Statement

WinSouth Credit Union takes the privacy of its members with tremendous seriousness. As such, we take steps to protect the privacy of your financial information. When you visit our website, we employ the safeguards below to help protect you against unauthorized use of your protected information.

WinSouth Credit Union's Website

When you visit our website to browse, read, or download information, your web browser automatically sends us (and we may retain) information such as the:

- Internet domain through which you access the Internet (e.g., yourServiceProvider.com if you use a commercial Internet service provider, or yourSchool.edu if you use an Internet account from your school);
- Internet Protocol address of the computer you are using;
- Type of browser software and operating system you are using;
- Date and time you access our site; and
- The Internet address of the site from which you linked directly to our site.
- We will use this information as aggregate data to help us maintain this site, e.g., to determine the number of visitors to different sections of our site, to ensure the site is working properly, and to help us make our site more accessible and useful.
- We will not use this information to identify individuals, except for site security or law enforcement purposes.
- We will not obtain personally identifying information about you when you visit our site, unless you choose to provide such information.

Our Online Privacy Practices

Keeping financial and personal information secure is one of our most important responsibilities. WinSouth Credit Union is committed to protecting the information of our members and other visitors who use our website. We value your trust and handle all personal information with care. As with information we collect through other means, and we use the information you provide online to respond to your needs, service your accounts and provide you with information about other services.

Email Security

Regular Internet email is not secure. You should never provide sensitive or confidential information such as your social security number, account number or PIN number.

Cookies

Cookies are pieces of information stored directly on the device you are using. Cookies we use do not contain or capture unencrypted Personal Information. Cookies allow us to collect information such as browser type, time spent on the site, pages visited, language preferences, and your relationship with us.

We use the information for security purposes, to facilitate navigation, to display information more effectively, to personalize/tailor your experience while engaging with us, and to recognize your device to allow your use of our online products and services.

We collect statistical information about the usage of the site in order to continually improve the design and functionality, to monitor responses to our advertisements and content, to understand how account holders and visitors use the site and to assist us with resolving questions regarding the site. We also utilize cookies for advertising purposes. Tracking technologies also used are beacons, tags, pixels, and scripts to collect and track information and to improve and analyze our website. We may use cookies in order to customize this site for return visitors. These cookies are not required for site functionality. Additionally, third-party widgets such as YouTube or Flickr may install cookies depending on their configuration. You are not required to accept any cookies to use this site.

Website tracking pixels

We use pixel tracking technology to gather information about how you interact with our website, including pages visited and links clicked, to improve your user experience and deliver relevant advertising. Pixels are not on pages that collect sensitive information.