







Always within reach™

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# Digital Banking

# INOVA's Digital Banking means your money is Always Within Reach!

# Sign Up

Take control of your financial wellness! INOVA's Digital Banking allows you to check balances, pay bills and transfer funds, view statements, open accounts and apply for loans, track your spending, and set savings goals via desktop or mobile devices anytime, anywhere. To enroll:

- Download INOVA's mobile app on the Apple or Google Play app store.
- 2. Click "Personal Enroll" or "Business Enroll"
- 3. Read and accept the terms and conditions for access.
- 4. Verify protected information that matches your account information.
- 5. Choose to receive your one-time temporary code via SMS, voice call, or email.
- 6. After validating this information, you will be prompted to create a username and password.

### **eStatements**

eStatements allows you to receive your monthly statements through your Digital Banking account. eStatement users will receive an e-mail notification every month, to notify you that your statement is available to be viewed.

If you have already enrolled for eStatments:

- 1. Log into Online Banking
- 2. Select "Tools", then "eDocs"

If you haven't already enrolled for eStatements

- 1. Log into Online Banking
- 2. Select "Tools", then "eDocs"
- 3. Confirm your email address and click "Accept"

# **Bill Pay**

Pay bills directly from your INOVA Federal checking account using Digital Banking. You can review payment history, pending bill payments, and receive electronic bills. To sign up:

- 1. You must first be enrolled in Digital Banking. If you have not signed up, follow the steps under "Sign Up", on the left.
- 2. After login, you must click the "Transfer & Pay" tab, then select "Bill Pay"
- 3. Select "Add Payee"
- 4. Easily add payees, schedule payments, and view bill payment history through the Bill Pay option.
- 5. Choose if you are paying a business or a person.
- 6. Enter all Payee information and click "Next"
- 7. Choose a nickname (optional) and click "Add Payee".
- 8. You are ready to pay your bills!

## Other Features

- External Transfers
  "Click" mobile check deposit
  Customizable Account Alerts
  Card Link
- O Financial Wellness Tools
- O P2P Payments
- O Apply for loans and open new accounts