



PERFORMANCE FINANCE™

Digital Banking FAQs

How do I transfer money or make a payment?

- How do I transfer money or make a payment from an external account to my Performance Finance account?
 - o First link an external account (please see below for directions on how to link an external account) to your Performance Finance account. You will then see your external account listed as an available option to transfer funds to or from your Performance Finance account in the Transfer & Pay section in online banking.
- How do I link an external account in online banking?
 - o In the upper right-hand corner of the page, click your name. Choose “Settings”. Under Accounts, click on “Link an External Account”. Choose either “Instant Verification” or “Manual Verification” based on your preference. Follow onscreen instructions to complete the process.
- How long does it take for my funds to arrive from an external account?
 - o External transfers generally post to your Performance Finance account within two business days.