



Digital Banking FAQs

Will I receive a confirmation or reference number for the loan payment I made online?

No, you will not receive a confirmation or reference number for loan payments made online, but you will receive a confirmation email which you can use as a confirmation. There is not a confirmation or reference number generated because Evergreen Bank Group uses the payment date, dollar amount and your account number to retrieve and confirm the details of transfers/payments. This makes a separate confirmation or reference number unnecessary.