

| FACTS |  |
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| IACIJ |  |

WHAT DOES NORTHWEST PLUS CREDIT UNION (NW Plus CU) DO WITH YOUR PERSONAL INFORMATION?

|       | INFORMATION?  |
|-------|---|
| Why?  | Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand NW Plus CU's Privacy Policy.   |
| What? | The types of personal information we collect and share depend on the product or service you have with us. This information can include:  • Social Security number and income  • Account balances and payment history  • Credit history and credit score When you are no longer our member, we will not share your information except as permitted or required by law as described in this notice. |
| How?  | All financial companies need to share member's personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reason NW Plus CU chooses to share; and whether you can limit this sharing.  |

| Reasons we can share your personal Information   | Does NW Plus CU share? | Can you limit this sharing? |
|--|------------------------|-----------------------------|
| For our everyday business purposes – Such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes                    | No                          |
| For our marketing purposes – To offer our products and services to you   | Yes                    | Yes                         |
| For joint marketing with other financial companies   | Yes                    | Yes                         |
| For our affiliates' everyday business purposes – Information about your transactions and experiences   | No                     | N/A                         |
| For our affiliates' everyday business purposes – Information about your creditworthiness   | No                     | N/A                         |
| For nonaffiliates to market to you   | No                     | N/A                         |

# To limit our sharing

- Call 425.297.1000 or 800.456.6481 our menu will prompt you through your choices
- Visit us online: nwpluscu.com

### Please note:

If you are a *new* customer, we can begin sharing your information immediately from the date we sent this notice. When you are *no longer* our customer, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

## Questions?

Call 425.297.1000 or 800.456.6481, visit nwpluscu.com, or write to NW Plus CU 2821, Hewitt Ave Everett, WA 98201



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| Who we are                    |                                    |  |
|-------------------------------|------------------------------------|--|
| Who is providing this notice? | NW Plus CU                         |  |
|                               | 2821 Hewitt Ave, Everett, WA 98201 |  |

| What we do   |   |  |
|--|---|--|
| How does NW Plus CU protect my personal information                                | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.   |  |
| How does NW Plus CU collect my personal information?                               | We collect your personal information, for example, when you:      Open a new account     Apply for a loan     Pay your bills     Use your credit card     We also collect your personal information from others, including  |  |
| Why can't I limit all sharing?   | <ul> <li>credit bureaus or other companies.</li> <li>Federal law gives you the right to limit only         <ul> <li>Sharing for affiliates' everyday business purposes –                 information about your creditworthiness</li> <li>Affiliates from using your information to market you</li> <li>Sharing for non-affiliates to market you</li> <li>State laws and individual companies may give you additional rights to limit sharing.</li> </ul> </li> </ul> |  |
| What happens when I limit sharing for an account I hold jointly with someone else? | Your choice will apply to everyone on your account.   |  |

| Definitions     |  |  |
|-----------------|--|--|
| Affiliates      | Companies related by common ownership or control. They can be financial and non-financial companies.  • NW Plus CU has no affiliates as defined above.   |  |
| Non-affiliates  | Companies not related by common ownership or control. They can be financial and non-financial companies.  • NW Plus CU does not share with nonaffiliates so they can market to you, except for our joint marketing arrangements. |  |
| Joint Marketing | A formal agreement between nonaffiliated financial companies that together market financial products or services to you.  • Joint marketing partners include financial service providers   |  |

## **Other Important Information**

**Privacy Policy Changes.** While we reserve the right to amend this Privacy Policy at any time, you can always review the current version at nwpluscu.com

NW Plus CU does not sell any member information.