

Fraud Resource Guide

Phishing Emails

<https://www.spam@uce.gov>

If you have received a phishing email and realize it is fraudulent, the email can be forwarded to spam@uce.gov (an address used by the FTC) and to reportphishing@apwg.org (an address used by the Anti-Phishing Working Group, which includes ISPs, security vendors, financial institutions, and law enforcement agencies).

Internet Crimes

<https://www.ic3.gov>

Reporting fraud to this site is extremely important. Complaints from victims who have taken a loss will be forwarded on to local, state or federal law enforcement agencies. Even if a loss is not incurred complaints that are filed are useful because they are accessible by law enforcement and are used to analyze trends, gather intelligence and educate the public.

Mail Fraud

<https://postalinspectors.uspis.gov>

Accessing this site allows you to send a complaint to the U.S. Postal Inspection Service if they suspect they are a victim of mail fraud.

Although the Postal Inspection Service cannot resolve routine business disputes between companies and their customers, it can act against a company or individual if there is a pattern of activity suggesting a potential scheme to defraud.

Identity Theft

If you have a customer that is a victim of Identity Theft they can contact The Federal Trade Commission (FTC) Identity Theft Hotline toll free at 1-877-IDTHEFT (438-4338) or visit their ID Theft Website at www.consumer.gov/idtheft.

Important Information

D.L. Evans Bank will not request personal or sensitive information (full social security number, passwords, full debit/credit card number, or PINs) when contacting you.

However, D.L. Evans Bank or our authorized Fraud Department may contact you regarding suspicious transactions on your account and request information to verify your identity. If you are suspicious of these automated phone calls, you are welcome to call us to ensure the phone call was indeed valid. We can be reached at 208-678-2552 or 1-866-661-5463, Monday through Friday from 8:00am – 5:00pm.