

1. Open Microsoft Edge > select the three dots in the upper righthand corner.



2. Select Settings



4. then Privacy, Search, and Services.



5. Click the **"Choose what to clear"** button under the Clear browsing data section.

Clear browsing data

This includes history, passwords, cookies, and more. Only data from this profile will be deleted. Manage your data



6. Set the Time range to "All time" and make sure all four checkboxes are selected.

Clear browsing data	×
Time range	
All time	~
Browsing history 26 items. Includes autocomp	pletions in the address bar.
Download history None	
Cookies and other site of From 117 sites. Signs you of	data ut of most sites.
Cached images and file Frees up 39.7 MB. Some site your next visit.	s is may load more slowly on
Clear browsing data for Internet	Explorer mode
Sync is turned off. When you turn across all synced devices signed in clear browsing data from this dev	on sync, this data will be cleared n to nlopez@dlevans.com. To ice only, <u>sign out first</u> .
Clear now	Cancel

- 7. Click the "Clear now" button, then close and reopen Microsoft Edge.
- 8. You should now be able to try again.

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1. Click On Options it will look like 3 parallel dots

2. Click on Settings

New tab			Ctrl+T
New window			Ctrl+N
New Incognito	window	Ctrl+S	ihift+N
History			
Downloads			Ctrl+J
Bookmarks			
Zoom	- 1	00% +	23
Print			Ctrl+P
Cast			
Find			Ctrl+F
More tools			
Edit	Cut	Сору	Paste
Settings			
Help			
Exit			

3. Click on "Privacy and security" on the left



4. Click on Clear Browsing Data



Ĩ	Clear browsing data Clear history, cookies, cache, and more	•
٩	Cookies and other site data Cookies are allowed	•
0	Security Safe Browsing (protection from dangerous sites) and other security settings	÷
	Site Settings Controls what information sites can use and show (location, camera, pop-ups, and more)	•
×	Privacy Sandbox Trial features are on	Ø

5. Select "Cookies and other site data" "Browsing history" "Cached images and files" as shown in the screenshot below

Clear brows	sing data						
	Basic	Advanced					
Time range	Last 4 weeks	Ţ					
Browsi Clears Cookie Signs	ing history history, including in the se es and other site data you out of most sites.	arch box					
Cache Frees u visit.	Cached images and files Frees up less than 5.6 MB. Some sites may load more slowly on your next visit.						
G Search Accou	Search history and other forms of activity may be saved in your Google Account when you're signed in. You can delete them anytime.						
		Cancel Clear data					

- 6. And click Clear data
- 7. Close out chrome and have them try it again.



1. Open Firefox

- 2. Click on he 3 lines on the top right-hand corner
- 3. Click on Settings

F.:la	Chill Chiffe O
Help	>
More tools	>
Settings	

4. Click Privacy & Security on the left



5. Click Clear Data... under Cookies and Site Data

Cookies and Site Data

Your stored cookies, site data, and cache are currently using 63.4 MB of Clear Data...
disk space. Learn more

Delete cookies and site data when Firefox is closed

<u>M</u>anage Data...

Manage Exceptions...

6. Select both boxes and click Clear



7. Close Tab, reopen new page



- 1. Open Safari if it is not already open.
- 2. Click the "Safari" menu on the top right corner and choose "Settings..." and then "Privacy"
- 3. Click prevent Cross Site Tracking to disable this setting.

					Privacy		-				
දිටු General	ରେ General	Tabs AutoF	r Passwords	Q Search	A Security	Brivacy	(Websites	Profiles	ည် Extensions	හි _ල Advanced	
	v	Vebsite tracki	ing: 📄 Preve	nt cross-si	te tracking]					
		Hide IP addre	ess: 🗹 Hide I	P address	from track	ers					
			Your IP location known	address car n. To protect trackers . Le	n be used to t this informa arn more	determin ation, Saf	e personal ari can hide	informatio your IP ad	n, like your ddress from		
		Website da	ata: Manage	Website [Data						
	P	rivate Browsi	ing: 🗹 Requi	e Touch IC	D to view lo	ocked ta	bs				
Advance	ed Settings								About Sa	afari & Privacy	?

4. To Allow POP-UPS

- a. Click Websites, scroll down and click "Pop-Up Windows"
- b. On the drop down next to *web15.secureinternetbank.com* SELCECT **Allow**



5. Refresh or Close out Safari and try again