

1. Open Microsoft Edge > select the three dots in the upper righthand corner.



2. Select Settings



4. then Privacy, Search, and Services.



5. Click the **"Choose what to clear"** button under the Clear browsing data section.

Clear browsing data

This includes history, passwords, cookies, and more. Only data from this profile will be deleted. Manage your data



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6. Set the Time range to "All time" and make sure all four checkboxes are selected.

Clear browsing data	×
Time range	
All time	~
Browsing history 26 items. Includes autocomp	pletions in the address bar.
Download history None	
Cookies and other site of From 117 sites. Signs you of	data ut of most sites.
Cached images and file Frees up 39.7 MB. Some site your next visit.	s is may load more slowly on
Clear browsing data for Internet	Explorer mode
Sync is turned off. When you turn across all synced devices signed in clear browsing data from this dev	on sync, this data will be cleared n to nlopez@dlevans.com. To ice only, <u>sign out first</u> .
Clear now	Cancel

- 7. Click the "Clear now" button, then close and reopen Microsoft Edge.
- 8. You should now be able to try again.

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1. Click On Options it will look like 3 parallel dots

2. Click on Settings

New tab			Ctrl+T
New window			Ctrl+N
New Incognito	window	Ctrl+S	Shift+N
History			
Downloads			Ctr(+)
Bookmarks			
Zoom	- 10	0% +	53
Print			Ctrl+P
Cast			
Find			Ctrl+F
More tools			
Edit	Cut	Сору	Paste
Settings			
Help			
Exit			

3. Click on "Privacy and security" on the left



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4. Click on Clear Browsing Data



Î	Clear browsing data Clear history, cookies, cache, and more	•
٩	Cookies and other site data Cookies are allowed	•
0	Security Safe Browsing (protection from dangerous sites) and other security settings	•
	Site Settings Controls what information sites can use and show (location, camera, pop-ups, and more)	
X	Privacy Sandbox Trial features are on	Ø

5. Select "Cookies and other site data" "Browsing history" "Cached images and files" as shown in the screenshot below

	Basic	Advanced
Time range	Last 4 weeks	•
Browsi	ing history	
Clears	history, including in the	search box
Cookie	s and other site data	
Signs y	ou out of most sites.	
Cache	d images and files	
Visit.	up less than 5.6 MB. So	me sites may load more slowly on your next
G Search	h history and other form	ns of activity may be saved in your Google
Accou	int when you're signed i	n. You can delete them anytime.
		Cancel Clear data

- 6. And click Clear data
- 7. Close out chrome and have them try it again.



- 1. Open Firefox
- 2. Click on he 3 lines on the top right-hand corner
- 3. Click on Settings

Settings	
More tools	>
Help	>
Exit	Ctrl+Shift+Q

4. Click Privacy & Security on the left



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5. Click Clear Data... under Cookies and Site Data

Cookies and Site Data

Your stored cookies, site data, and cache are currently using 63.4 MB of Clear Data ... disk space. Learn more

Manage Data...

Manage Exceptions...

Delete cookies and site data when Firefox is closed

6. Select both boxes and click Clear

	Clear Data	
Clearing all cookies and remove offline web cont	site data stored by Firefox may sign you o ent. Clearing cache data will not affect you	ut of websites an r logins.
	, j	2
Cookies and Site D	ata (0 bvtes)	
Cookies and <u>S</u> ite D You may get signed	ata (0 bytes) I out of websites if cleared	
Cookies and <u>S</u> ite D You may get signed Cached <u>W</u> eb Conte	ata (0 bytes) I out of websites if cleared nt (63.5 MB)	