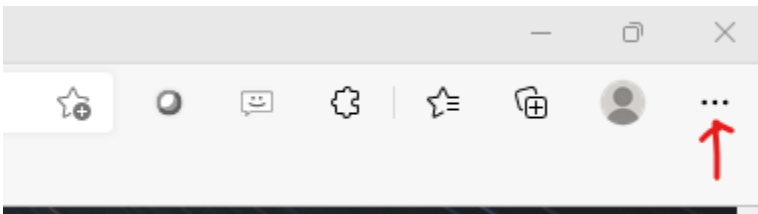


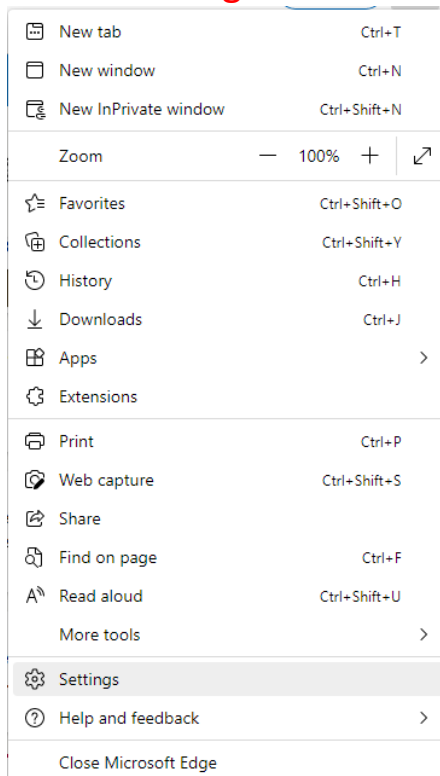
How to clear cache (cookies) from the browser:

Microsoft Edge:

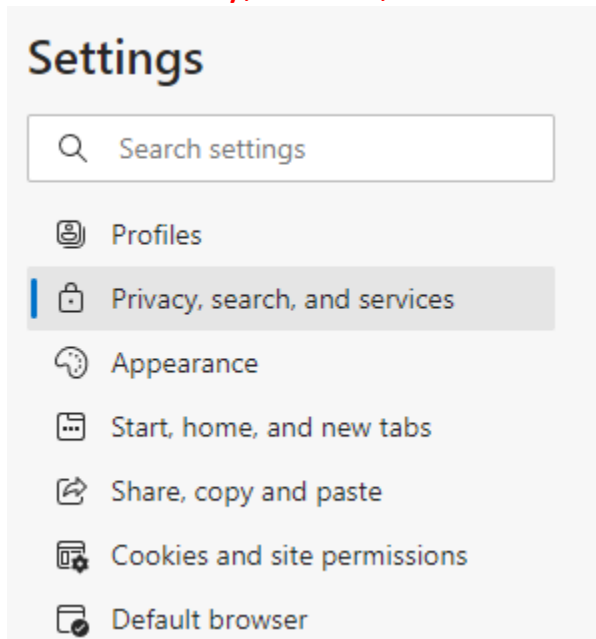
1. Open Microsoft Edge > select the three dots in the upper right-hand corner.



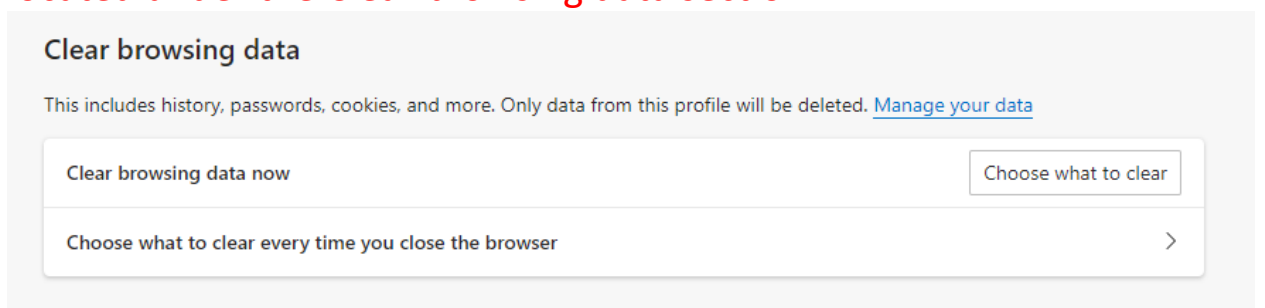
2. Select Settings



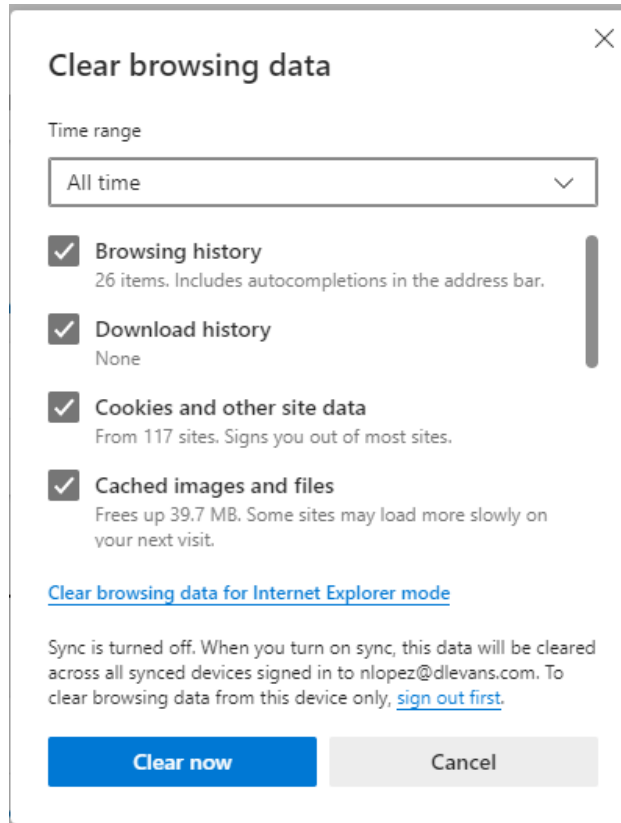
4. Select Privacy, Search, and Services.



5. Navigate and Click the **“Choose what to clear”** button located under the Clear browsing data section.



6. Select “All time” under the “Time range” Dropdown (confirm that all four checkboxes are selected).



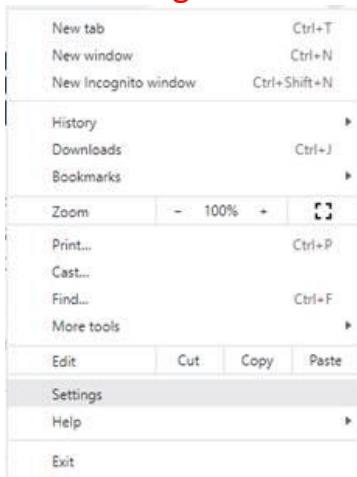
7. Click the “Clear now” button.
8. Click to close and reopen Microsoft Edge.
9. All Cache is now cleared.

Chrome:

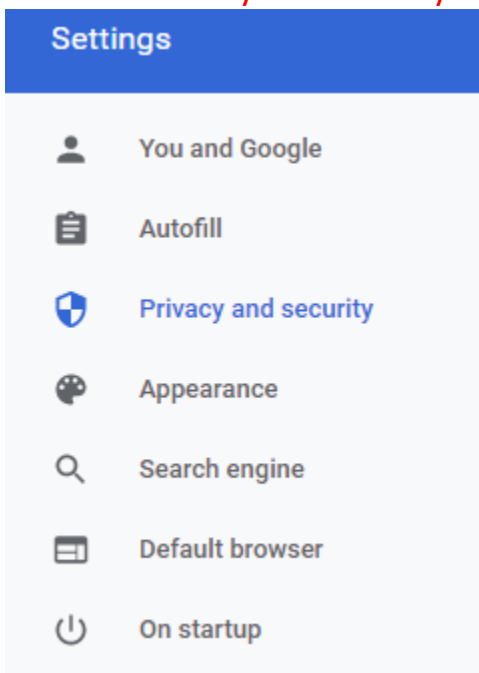
Open Chrome

1. Click On Options (Options will appear on the top right corner as 3 parallel dots).

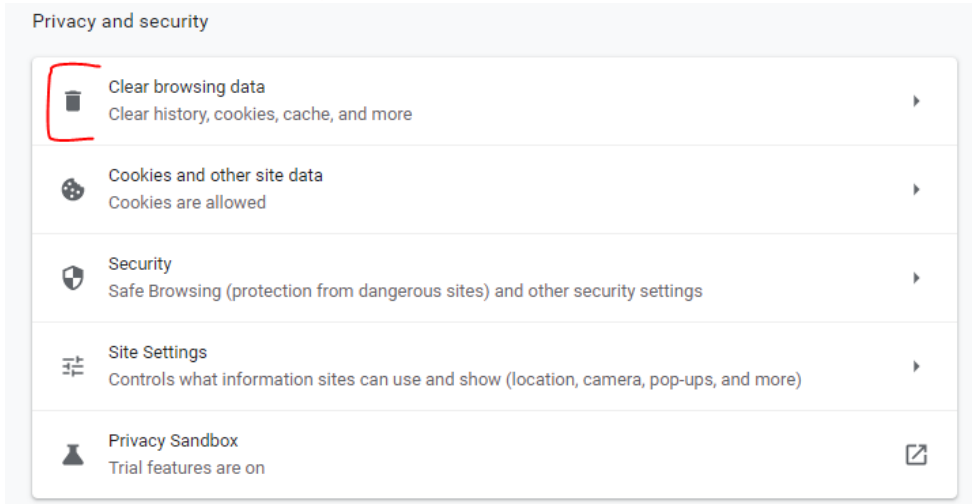
2. Click Settings.



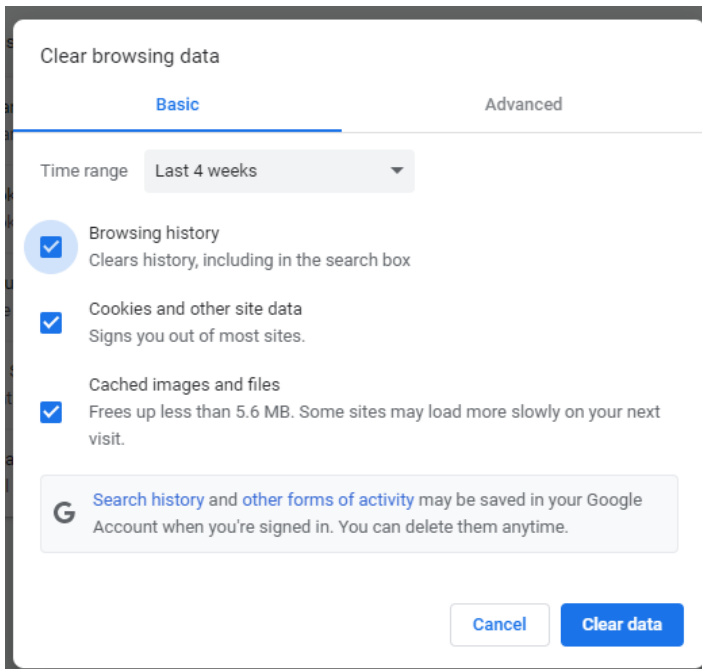
3. Click on "Privacy and security" on the left.



4. Select Clear Browsing Data.



5. Select "Cookies and other site data" "Browsing history" "Cached images and files" as shown in the screenshot below.



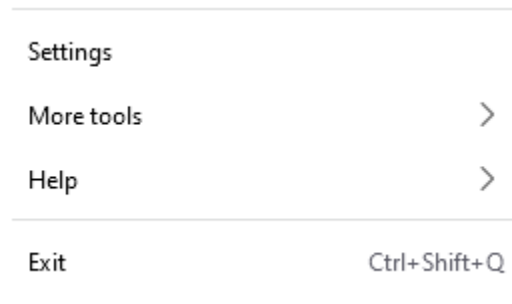
6. And click Clear data.

7. All Cache is now cleared.

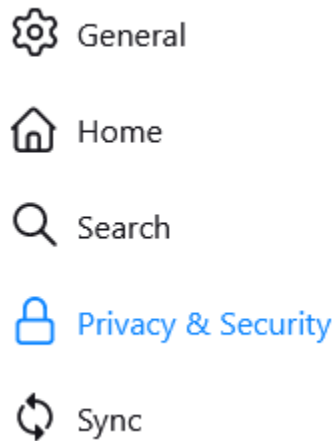
Firefox:

1. Open Firefox.
2. Click on Settings (Firefox shows settings as 3 lines on the top right-hand corner). 

3. Click Settings.



4. Click Privacy & Security.



5. Select “Clear Data...” under Cookies and Site Data

Cookies and Site Data

Your stored cookies, site data, and cache are currently using 63.4 MB of disk space. [Learn more](#)

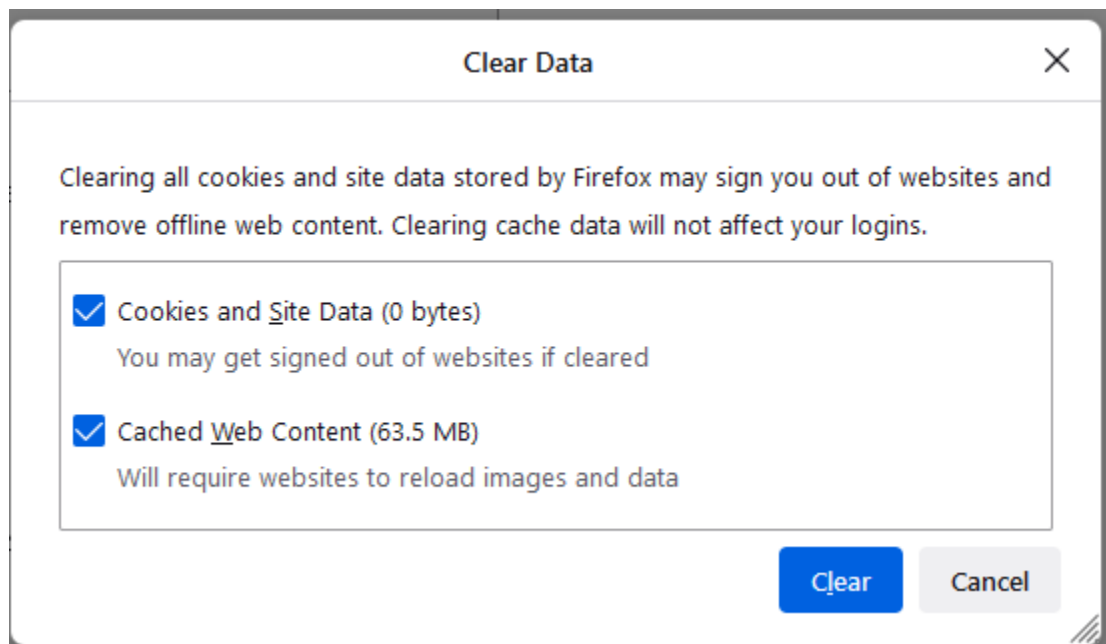
Delete cookies and site data when Firefox is closed

Clear Data...

Manage Data...

Manage Exceptions...

6. Select all boxes and click the Clear button.

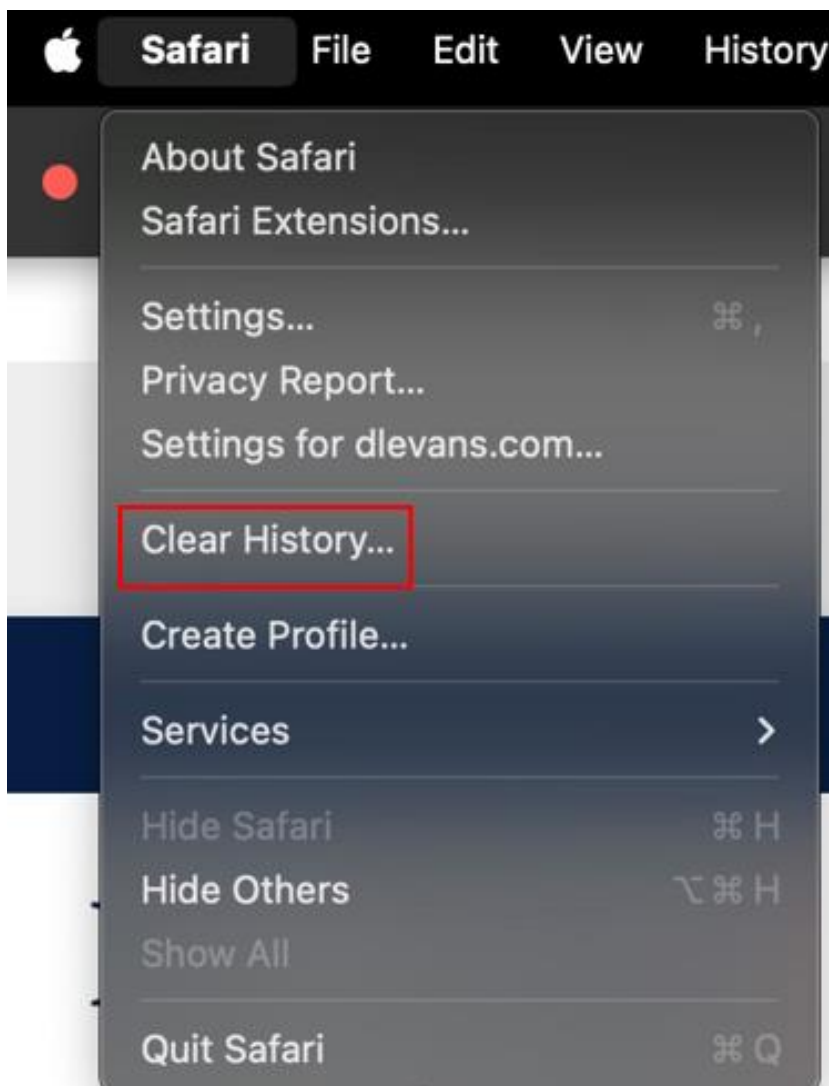


7. Close and reopen the browser.

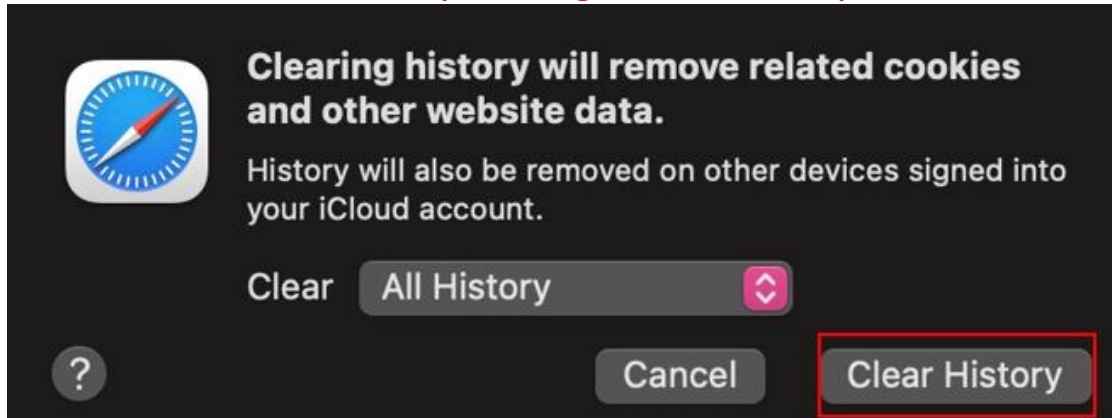
8. All Cache is now cleared

Safari Mac OS14 and higher

1. Open Safari.
2. Click the "Safari" menu on the top left corner and Select "Clear History...".



4. When the new window pops up. Select “All History” under “Clear” as shown below. Finish by clicking “Clear History”.



5. Close and reopen browser.
6. All Cache is now cleared.

NOTE: SAFARI will remove all history from devices connected using the same iCloud ID (iPhone, ipad, ect).