



Safety Tips for Using ATMs and Night Depositories



CHOOSING A LOCATION

- Be aware of your surroundings.
- Don't approach the area if the lights at the site are not working.
- Avoid locations with nearby overgrown shrubbery, or other places where a person might hide.
- If you observe any suspicious persons or circumstances nearby, leave the area.
- Notify your bank, and do not use an ATM if the card reader appears to have been altered, has attachments, or looks different than usual. Potential signs of tampering include sticky residue or evidence of an adhesive used to affix a device, scratches, damaged or crooked pieces, loose or extra attachments on the card slot, or noticeable resistance when pressing on the keypad.



WHILE USING AN ATM OR NIGHT DEPOSITORY

- If you park your vehicle to use one, lock your doors and keep your keys handy.
- When you are in a vestibule, close the entry door completely upon entering and exiting, and do not offer entry to strangers.
- At a drive-up, keep your engine running, lock all doors, and open only the window you are using. If someone approaches your vehicle on foot, cancel the transaction and leave.

BE PREPARED AND OBSERVANT

- Have your ATM card in hand and know your PIN, before you approach an ATM.
- Inspect the ATM for tampering, such as the presence of an unauthorized attachment that could capture information from the card or record video of the PIN keypad.
- If you notice anything suspicious, leave the area.

PROTECT YOUR PIN

- Do not reveal your PIN to others or allow anyone to watch you enter your PIN. Use your hand or body to shield the keypad when you enter your PIN.
- Never accept offers of assistance with an ATM from strangers.

AFTER USING AN ATM

- Refrain from displaying your cash. Count the cash later in a safe place or at home.
- If you are followed after a transaction, go to the nearest public area where people are located, and call the police.