



CONVERSION CHECKLIST

While we've made every effort to automate the conversion process, there are still a few tasks that will require your attention. Please refer to the checklist below to help guide you through the necessary steps.

The system conversion takes place on **Wednesday, April 30, 2025**

- Update your ACH deposits to reflect your Alive banking information
- Update your recurring payments linked to your debit card, such as subscriptions (ie. Netflix), gym memberships or other services that have your debit card on file.
- Activate your new Alive debit card (arriving to your home one-week prior to conversion) and choose your new PIN by calling (800) 290.7893
- Update your banking website to AliveCU.coop
- Download Alive's Mobile Banking App from your applicable App store

We will regularly update our website at AliveCU.coop with important announcements about system availability and related matters. Please anticipate some service interruptions throughout the day on Wednesday, April 30th.