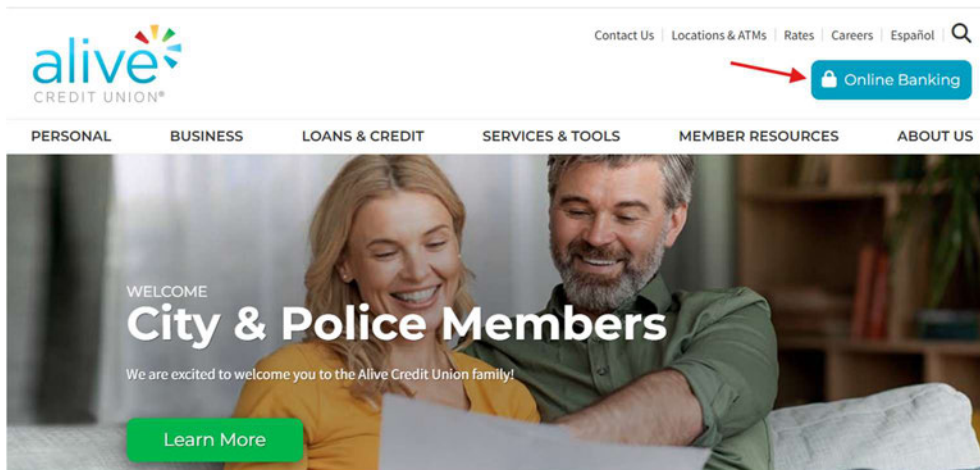




Online Banking First Time User Enrollment | Online

Enrolling for Alive Credit Union's convenient online banking is easy and quick with this visual aid.



Visit alivecu.coop



Select "Enroll"

 [Enroll](#) [Forgot Password](#)



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New user enrollment

Social Security number

EIN and ITIN are also accepted

Member number

Email

Phone

Next



Protect your account with 2-step verification

Each time you sign into your account on an unrecognized device, we require your password and a verification code. Never share your code with anyone.



Add an extra layer of security

Enter your password and a unique verification code.



Keep the bad people out

Even if someone else gets your password, it won't be enough to sign into your account.

Get started

Enter the new user information. All fields are required. The "member number" is the savings account number. The data is based on the primary owner's information on joint accounts.

Enroll in 2-Step verification for an extra layer of online banking security.

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Let's set up your phone

Provide a phone number that we have on file. On sign in, this number will be used to contact you with a unique verification code to confirm it's you. Message and data rates may apply.

Country

+ 1

US/Canada

Phone

Next

[Need help?](#)

Enter the phone number that will be receiving all verification codes.



How do you want to get your codes?

We will send a one-time code to the phone number you provided. It will be valid for 5 minutes.

- ☐ Text message/SMS (2FA program)
Message and data rates may apply.
Reply HELP for help and STOP to opt out.
[SMS terms](#) [Privacy policy](#)

- ☐ Phone call
~~(xxx) xxx-xxxx~~

Send code

[Need help?](#)

Select how to receive the one time passcode. Alive CU will never ask for that code.

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Confirm phone number

We will be sending you a text message shortly at with your verification code. This code will expire after 5 minutes.

Verify

[Resend Code](#)

Enter the verification code and then "Verify." Alive CU will never ask for that code.

Select Done to proceed



You're all set!

From now on, you can use the code delivered to this phone number from a text message when prompted to verify.

Done



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Digital Terms of Use

DIGITAL BANKING TERMS OF USE

Jack Henry & Associates, Inc. ("JH", "our", "we" or "us") is the primary service provider for this online banking platform and mobile device application (the "App") (collectively the "Service"). JH is not the provider of any financial services available to you through the Service, and JH is not responsible for any of the materials, information, or services made available to you through the Service.

By enrolling in or using the Service to access your account at your financial institution (the "Account"), you consent to these terms of use (the "Terms"), which are subject to periodic updates. The Terms are between JH and you, the end user. You agree that JH may notify you of any changes to the Terms through a communication or message through the Service, which will amend and replace the Terms upon your electronic acceptance.

If you are using the Service on behalf of a company or other organization, such company or organization will also be considered a party to the Terms, and you represent and warrant that you have the authority to bind such company or organization to the Terms.

THE TERMS CONTAIN A BINDING ARBITRATION PROVISION IN SECTION 15 THAT REQUIRES THE PARTIES TO ARBITRATE THEIR DISPUTES AND LIMITS YOUR CLASS ACTION RIGHTS AND THE MANNER IN WHICH YOU CAN SEEK RELIEF FROM JH.

Accept



Username

Show rules

Password

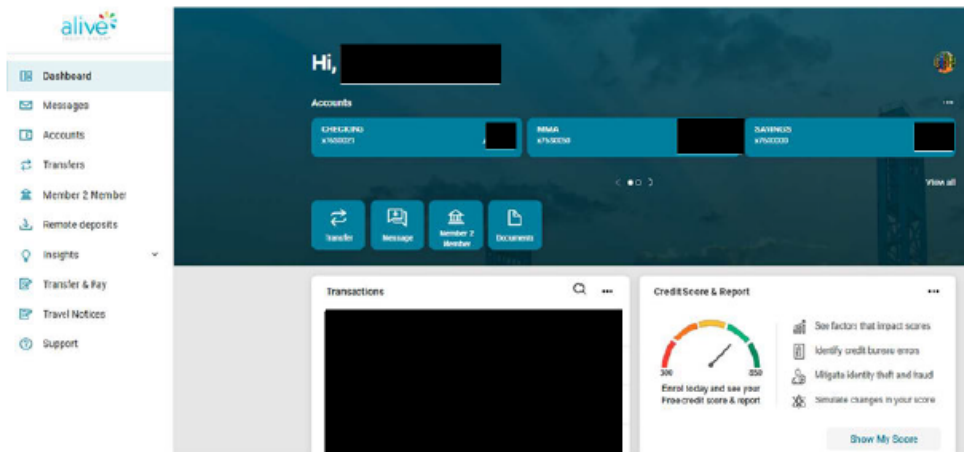
Show rules

Confirm password

Next

Review/accept the End User License Agreement from our vendor, Jack Henry.

Almost done! You will need to create your username and password and "Next." The credentials are shared for joint accounts.



Welcome to your Dashboard!
Explore all of your new features.