

**Montana Credit Union Digital Banking Update  
Spring 2023**

All members will need to re-enroll in digital banking, and their previous usernames and passwords will not transfer over. Members can enroll on either mobile banking or online banking – credentials will be the same for both.

Montana  
CREDIT UNION  
Guiding You Ahead

Password Biometric

Username

Password

Sign in

[Forgot username/password? >](#)

[Don't have an account? Enroll >](#)

Members that have our mobile app will not need to re-download the app. This will just be an update to the current app and it should automatically update on their phone.

Members logging in on a desktop computer will still access online banking through our website.

## Establish Identity

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### Let's get started

Please provide the following information to begin your enrollment

Which type of account would you like to access online?

Personal  Business

Social Security Number (SSN)

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Account number

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Date of birth (MM/DD/YYYY)

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Cancel

Continue

To enroll in digital banking, please select the "Personal" account type, and then fill in the following fields. If you need help with your account number, please call us at (406) 727-2210. After clicking the Continue button, please verify that the email address and phone number we have on file for you are correct.

## Contact information

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### Please confirm your contact information

We need to verify your contact information to continue enrollment.

Email address

test@montanacu.com

Mobile phone

(406) 727-2210

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Cancel

Continue

## Login information

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### Let's set up your login information to access your accounts online

#### Create your username

Username

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Username must be at least 8 characters long

Username can be up to 20 characters long

Your username must not:

- Contain your member number
- Contain your social security number

#### Create your password

Password

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Password must be at least 8 characters long

Password can be up to 20 characters long

Your password must not contain the following:

- Your member number
- Your social security number
- Username

Your password must contain the following:

- At least one lowercase letter (a through z)
- At least one uppercase letter (A through Z)
- At least one number
- At least one special character

Strength:



Confirm password

Next, create a username and password. These can be the same as your previous online/mobile banking username and password, or they can be something new. We recommend keeping your passwords unique and complex, and encourage you to never share your username or password with other people.

## Confirmation

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### Review & Submit

You're almost done. Please check your information before you submit.

#### Account information

Username

DDUCK123

Email address

test@montanacu.com


Mobile phone

(406) 727-2210

#### Agreement

By checking this box, you acknowledge that you have read and agreed to the terms below.

[Read the Terms and Conditions](#)

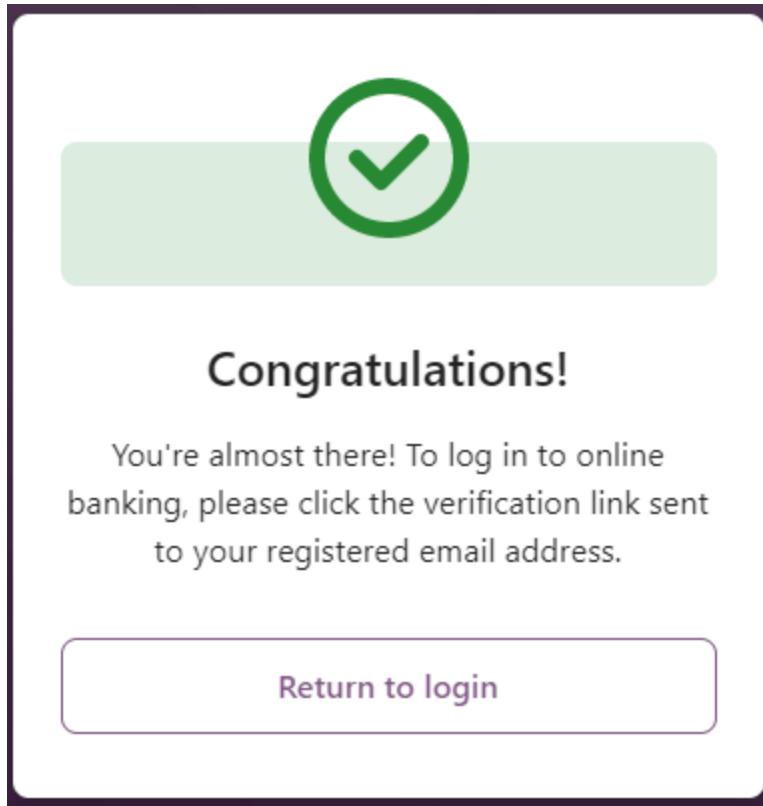
 Before you can log in, we'll need to verify your email to finalize your enrollment. Please make sure support@montanacu.com is set as a trusted sender so the email doesn't go into your spam folder. Once you receive the email, just click on the link and log in to your account!

Back

Cancel

Confirm and Enroll

If everything looks accurate, click on Confirm and Enroll to be taken to the next step.



Open up your email inbox and look for an email from [support@montanacu.com](mailto:support@montanacu.com). Click the link in the email to verify your email address. This is an important security step to ensure that nobody will fraudulently enroll in your account.

File **Message** Help Acrobat



Please Verify your Email Address with Montana Credit Union to complete your enrol...



support@montanacu.com  
To Daisy Duck



12:11 PM

Greetings from Montana Credit Union!

To complete your online banking enrollment, please click this link to verify your email address and log in to our system:  
<https://montanacu.dev-financialhost.org/email-verification/138-DIKOXUbbLEOnRvkQXtbNTA>

To protect your privacy, we will never ask you for any information that could uniquely identify you.

Sincerely,  
Montana Credit Union

Please do not respond to this message. Replies are routed to an unmonitored email account.



**Montana**  
CREDIT UNION

Guiding You Ahead



## All done!

You have successfully verified your email address.

[Return to login](#)

Now, return to the login page and use your username and password to sign in to your account.

Password

Biometric



Username  
DDUCK123



Password  
.....

**Sign in**

[Forgot username/password? >](#)

[Don't have an account? Enroll >](#)

## Identity verification

For your security, we need to send a PIN code to verify your identity. Please select how you want to receive your code.



Email

Send PIN code to email address



SMS

Send PIN code to mobile phone

[Back](#)

The first time you log in, you'll receive a one-time PIN to further verify your identity. This PIN can be sent to you either via text or email. Once you make your selection, check either your texts or emails for 6-digit PIN. When you receive your PIN, enter it in the fields provided, and click Submit.

## Enter PIN code

We've sent you a PIN code to your email  
test@montanacu.com. Please enter the  
code below.

[Submit](#)

[Return to login](#)

You should now be successfully logged in to our new digital banking platform! Now you'll be able to see all accounts you are associated with through our account aggregation tool, make payments to other financial institutions via ACH, manage your cards, update your own contact info, and even customize your view to either light or dark mode, depending on your preferences!