



Designed with
your journey in mind.

FUTURE FOCUSED

Our credit union is moving forward with your financial future in focus. This fall, we are upgrading our core processing system. Along with increased efficiency the new system will provide state of the art technology allowing us to serve you better and faster for years to come.

Our staff is working hard to make this transition as smooth as possible. While you'll notice some minor account changes and temporary branch and online closures, we are confident that this next step will be balanced with significant long-term benefits. Our team appreciates your ongoing patience and loyalty. We look forward to a long and prosperous future here at Northern Skies!

OUR NEXT STEPS.

Whether you connect with us in branch, online, or through mobile, our core focus is your member service experience. We are taking the next steps to enhance your experience and provide an easy path for financial growth and stability.

We're enhancing **your account access!**



Account Passcodes

To ensure the confidentiality of your account information we're excited to introduce account passcodes. This new technology allows us to send you a passcode to your mobile device to confirm your identity.



ID Scanning

In an effort to enhance your account security and achieve greater accuracy, we're implementing new ID scanning technology. We appreciate your willingness to present and scan your ID when asked! After your ID has been initially scanned we'll be able to see the scanned image each time your account is accessed.

Give us a call at (907) 561-1407, or visit www.nsfcu.org to apply online today!



1001 East Benson Boulevard
Anchorage, AK 99508

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Anchorage, AK 99503

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Holiday Closures

Labor Day
Monday, September 5

Columbus Day
Monday, October 10

Your savings federally insured to at least \$250,000
and backed by the full faith and
credit of the United States Government

NCUA

National Credit Union Administration,
a U.S. Government Agency

Equal Housing
LENDER 

CORE UPDATE DETAILS

Our new and improved core system will speed up transactions and account openings. This will improve efficiency and reduce wait times. Here are the important details for you.

Branch Closures and Service Availability

All branches will be closed:

Saturday, July 30, 2022 - Monday, August 1, 2022.

Limited service availability:

Friday, July 29 at 6pm - Tuesday, August 2, 2022.

Online Banking & Mobile App	Unavailable
Bill Pay & Remote Deposit	Unavailable
ATMs	Available
Debit & Credit Card Purchases	Available

*To change your PIN number please call 800-290-7893

Loan payments, bill payments, and automatic transfers set up prior to the closure will be processed on schedule. Please plan ahead and schedule your payments in advance.

Account Numbers

Your membership number will remain the same.

However, the account suffix will be different. This will not affect check processing, bill payments, direct deposits, or pre-authorized payments.

When you log into online banking, the new loan or share ID will appear on your dashboard and account overview screen. Please note that all consumer loan suffixes will be reorganized into sequential order.

Account	Before Update	After Update
Savings	22409 S1	22409 S0001
Checking	22409 S88	22409 S0088
Credit Card	22409 L40	22409 L0400

Additionally, all accounts will have a unique MICR number, making it easier to move money to and from your accounts. Existing MICR numbers will remain the same. To reference your MICR number log into online banking, click on the account you'd like to view, and then click on account details.

Email Receipts

To help you manage your money electronically, we will now be able to provide e-receipts for all transactions including deposits, withdrawals, transfers, and loan payments. To get your e-receipt you must have an email address on file. While online banking is not required to receive e-receipts we encourage you to sign up and update your email.

We're here for you every step of the way!

While we anticipate a smooth transition of data to our new system we encourage all members to verify your account balances and that your joint owners and beneficiaries carried over correctly. Should you have any concerns please feel free to call us at 907-561-1407 or email us at info@nsfcu.org. For more conversion updates please visit www.nsfcu.org.