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News Release:

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Pathfinder Bank Opens New Branch in City of Syracuse

SYRACUSE, New York (December 5th, 2022) – On Monday, November 14th, Pathfinder Bank opened their fourth banking office in Onondaga County. This new branch, located at 506 West Onondaga Street in the Southwest Corridor of Syracuse, marks the second branch location within the City of Syracuse.

Interior and exterior renovations on this historic mansion turned full-service branch are now complete. Construction began in 2020 and was managed by VIP Structures with the goal of preserving the historic integrity of the space. The building retains a high degree of original historic features, along with carefully



restored stained-glass windows and central staircase that leads up to three private offices and a large conference room.

A short two minute drive from downtown Syracuse, this new office is a full-service extension of Pathfinder Bank, offering personal and business banking services including loans, mortgages and investment planning. Complete with a spacious lobby equipped with a marble teller line, drive-thru service,

and a drive-up ATM, this branch will serve the Syracuse community and create economic opportunities in the South and Southwest Corridors of the city.

Pathfinder Bank would like to extend a thank you to VIP Structures for their vision, support, guidance, historical expertise, and execution of the design and construction of the project, as well as the many community leaders and organizations who have shown their unwavering support throughout this entire journey.

“As our commitment to Onondaga County continues to grow, so does the communities’ support of our presence,” says James Dowd, President and CEO of Pathfinder Bank. “When choosing this location, we recognized the need to provide our customers with more convenience and enhance our accessibility to an otherwise underbanked neighborhood. We look forward to being a more visible and vital part of the communities that we serve.”

The Bank has hired six new employees for this location, including Shynique Gainey as Assistant Vice President, Branch Manager. Gainey, a Syracuse native born and raised on the Southside, will be responsible for developing retail and commercial business and building relationships with the local community, while managing the day to day operations of the branch.

“Growing an experienced team that reflects diversity of culture, thought and perspectives was important to me. It allows us as an organization to better understand and support the communities we serve,” says Gainey.

The physical address is: 506 West Onondaga Street, Syracuse NY 13204. Lobby hours are Monday – Friday 9 am – 4 pm, and drive-through hours are Monday – Thursday 8:30 am – 4:00 pm, Friday from 8:30 a.m. – 5:00 pm and Saturdays 9:00 am – 12:00 pm. Walk-up ATM services are available 24/7. For more information about this and other Pathfinder Bank locations, please visit

www.pathfinderbank.com/about-us/locations-hours.html.

Pathfinder Bank is a New York State chartered commercial bank headquartered in Oswego, whose deposits are insured by the Federal Deposit Insurance Corporation. The Bank is a wholly owned subsidiary of Pathfinder Bancorp, Inc, (NASDAQ SmallCap Market; symbol: PBHC, listing: PathBcp). The Bank has eleven full service offices located in its market areas consisting of Oswego and Onondaga County.