

New app, now what?



Consumer clients, you will need:

- username
- social security number
- zip code

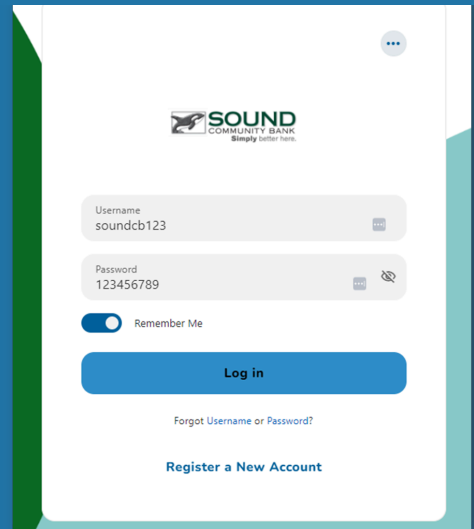
01 First-time login

Current app users: Log in with your username and password as normal. You will then be prompted to create a new password.

New user: Select “Register a New Account”

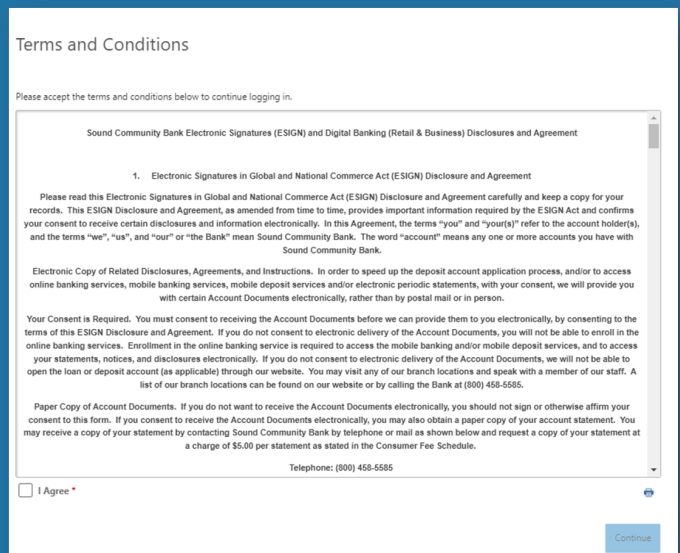
***Note: You will need your account number**

Add “00” or “000” to beginning of account # when prompted; account #'s must be 11-digits.



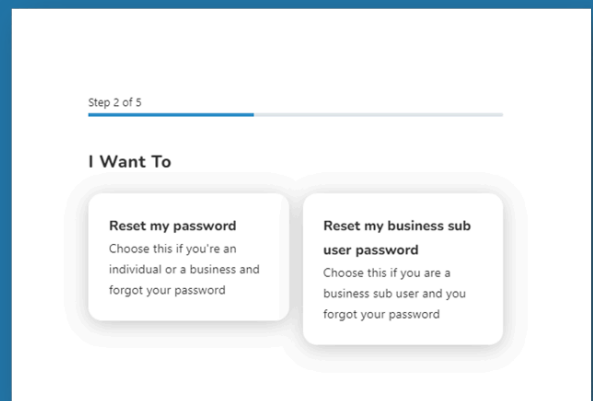
02 Terms and conditions

You will need to agree to terms and conditions to continue



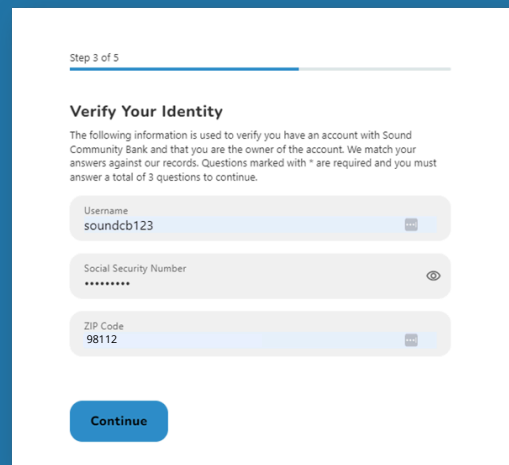
03 Reset password

Click the reset password option that matches your needs

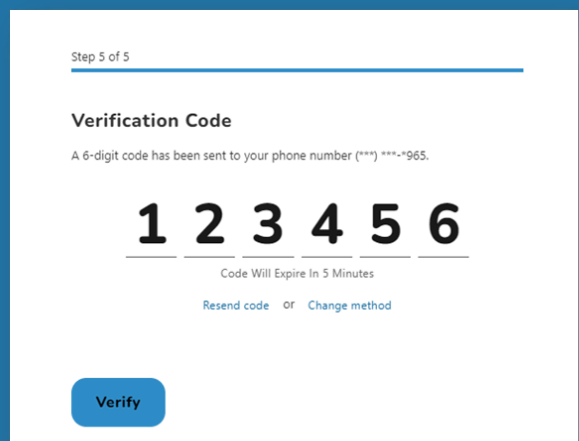
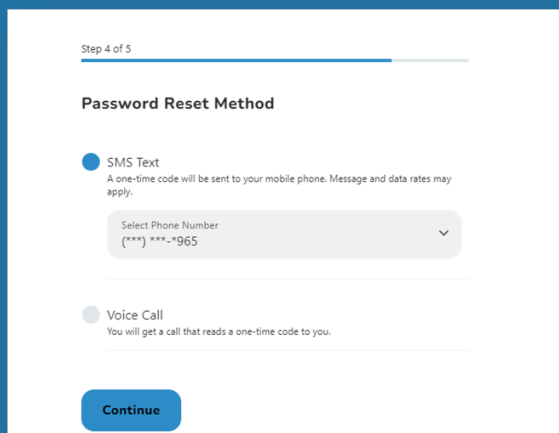


04 Verify identity

You will need your username, social security number, and zip code



If your contact information is already on file you will be asked to set up two-factor identification. Choose how you want to receive a verification code and enter it on the next screen.



05 Create new password

Follow instructions to create your new password

