

# Autobooks

## FAQs

### **What is Autobooks?**

Autobooks is a tool for business owners that allows you to send invoices, accept payments, and keep track of customers from inside online banking.

### **Who is Autobooks for?**

Business owners must have a checking account and access to online banking to enroll in Autobooks. The following business types are a great fit:

- Any business that bills/invoices for products/services
- Service-based businesses
- Non-Profits seeking to collect online donations

### **What are the benefits of using Autobooks?**

With Autobooks you can:

- Create professional digital invoices
- Accept payment by credit/debit card or bank transfer
- Keep track of payments made or outstanding
- Generate reports like balance sheets, sales tax, and more

### **How do I sign up to try it?**

You can self-enroll right inside of online banking! Just log in and click on Autobooks payment tools to start. If you need help, reach out to us at 866-617-3122 or [customerservice@mybrb.bank](mailto:customerservice@mybrb.bank).

### **Do I have to download any software to use Autobooks?**

No. Autobooks lives completely inside of online banking - no additional software is required.

### **How is Autobooks different from QuickBooks?**

Autobooks is built directly into online banking, so you don't need multiple logins. Additionally, Autobooks is designed with small business owners in mind (not accountants) so it's streamlined to focus on receivables, payables, and cash flow.

### **Where can I learn more?**

The Blue Ridge Bank Treasury Team is here to help with questions you may have, see our representatives listed on this page. Autobooks also has its own support team visit <https://aubooks.co> for more details or talk with an Autobooks Specialist by calling: us at 866-617-3122 or emailing [customerservice@mybrb.bank](mailto:customerservice@mybrb.bank) We're here Monday through Friday, from 9am - 6pm ET.