

MetroWest

Community Federal Credit Union
PRIVACYPOLICY
 September 1, 2024

FACTS WHAT DOES METROWEST COMMUNITY FEDERAL CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?

WHY?	<p>Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand MetroWest Community Federal Credit Union’s Privacy Policy.</p> <p>At MetroWest Community Federal Credit Union, we respect the privacy of our members. We recognize the importance of maintaining the confidentiality of your personal financial information. This notice describes the privacy policy and practices followed by MetroWest Community Federal Credit Union. This notice explains what types of member information we collect and under what circumstances we may share it.</p>
WHAT?	<p>The types of personal information we collect and share depend on the accounts or services you have with us. This information can include:</p> <ul style="list-style-type: none"> Name, address, Social Security number, and income Account balances and transaction history Credit history and credit scores <p>When you are no longer our member, we will not share your information except as permitted or required by law as described in this notice.</p>
HOW?	<p>All financial companies need to share members’ personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members’ personal information; the reasons MetroWest Community Federal Credit Union chooses to share; and whether you can limit this sharing.</p>

Reasons we can share your personal information	Does MetroWest FCU share?	Can you limit this sharing?
For our everyday business purposes such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes <i>to offer our products and services to you</i>	Yes	No
For joint marketing with other financial companies	No	No
For our affiliates’ everyday business purposes <i>information about your transactions and experiences</i>	No	We don’t share
For our affiliates’ everyday business purposes <i>information about your creditworthiness</i>	No	We don’t share
For non-affiliates to market to you	No	We don’t share

WHAT WE DO

How does MetroWest Community FCU protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We also restrict access to nonpublic personal information about you to those employees and volunteers who need to know the information to provide products or services to you.

How does MetroWest Community FCU collect my personal information?

We collect your personal information, for example, when you:

- open an account or apply for a loan
- apply for any credit union service
- Visit our website, provide us information on any online application or transaction, or information you send to us by email.
- use your credit or debit card or pay your bills
- make deposits to or withdrawals from your accounts

We also collect your personal information from others, including credit bureaus or other companies.

Why can't I limit all sharing?

Federal law only gives you the right to limit information sharing as follows:

- sharing for affiliates' everyday business purposes—information about your creditworthiness
- affiliates from using your information to market to you
- sharing for non-affiliates to market to you

State laws and individual companies may give you additional rights to limit sharing.

DEFINITIONS

Affiliates

Companies related by common ownership or control. They can be financial and nonfinancial companies.

- *None*

Non-affiliates

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- *MetroWest Community FCU does not share with non-affiliates.*

Joint marketing

A formal agreement between MetroWest Community FCU and a non-affiliated financial company where we jointly market financial products or services to you.

- *None*

Opting out of Email or SMS Communication or Questions?

Opting Out of Email or SMS Communications. If you have signed-up to receive our email marketing communications, you can unsubscribe any time by clicking the "unsubscribe" link included at the bottom of the email or other electronic communication. Alternatively, you can opt out of receiving marketing communications by contacting us at (508) 879-5522 or (877) 482-6055 or emailing us at www.mwcfcu.com/Contact-Us Questions, write to us at: MetroWest Community FCU, 200 Concord Street, Framingham, MA 01702