

 MIDWEST BANK
PRE LAUNCH CHECKLIST

FOR MORE DETAILS VISIT www.midwestbank.bank/bankonbetter

Member
FDIC

- ☐ **Verify and Update Your Contact Information**
Ensure Midwest Bank has your correct phone number, mailing address and current email.
- ☐ **Plan for Payment Alternatives**
Plan ahead and carry an alternative form of payment during the transition (10/09 to 10/13).
- ☐ **Download/Print Past Statements**
If you receive electronic statements, please download or print any past statements by 4:00pm on 10/09.
- ☐ **Schedule Transfers Early**
Online or Mobile Banking transfers should not be scheduled after 4:00pm on 10/08.
- ☐ **Reschedule Bill Pay & Zelle Payments**
Reschedule any payments dated 10/10–10/14 to avoid delays.
eBills will be cancelled on 10/09.
- ☐ **Take Note of Online & Mobile Banking Downtime**
Online & Mobile Banking will be unavailable from 10/09 at 4:00pm through 10/12.
- ☐ **1st Action Date for QuickBooks, Quicken, and Mint Users**
Prior to Thursday, October 9



**POST LAUNCH CHECKLIST
ON OR AFTER OCTOBER 13**

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- ☐ **Log In to the New Online Banking**
Existing users will not need to re-enroll and usernames will remain unchanged. Passwords will be reset to the last 4 digits of your SSN or TIN.
- ☐ **Download New Mobile App**
Install the new Midwest Bank Digital Banking App.
Set up card controls within the App using MyCardRules.
- ☐ **Set Up Alerts**
Be sure to set up your alerts in Online/Mobile Banking as they won't automatically transfer.
- ☐ **2nd Action Date For QuickBooks, Quicken, and Mint Users**
On or after Wednesday, October 15
- ☐ **Re-Enroll in Zelle**
Re-enroll in Zelle Tuesday, October 14 (consumers only).



Updated 9/30/25