



MIDWEST BANK

Banking Upgrade Transition Timeline

FOR THE MOST UP TO DATE INFORMATION VISIT

www.midwestbank.bank/bankonbetterMember
FDIC

SEPTEMBER 2025

- Continue banking as usual
- Download/print past electronic statements before 4:00pm 10/09

FRIDAY, OCTOBER 3

- Bill Pay **UNAVAILABLE** (until 10/13) **Zelle UNAVAILABLE** (until 10/14)
- Continue banking as usual for all other services

WEDNESDAY, OCTOBER 8

- Transfers in Online or Mobile Banking should not be scheduled after 4:00pm on 10/08

THURSDAY, OCTOBER 9

- Online and Mobile Banking will be **UNAVAILABLE** starting at 4:00pm and remain unavailable until 10/13
- Download/print past electronic statements before 4:00pm Don't Forget!
- Voice Access will be **UNAVAILABLE** until 10/13
- **1st Action Date** for QuickBooks, Quicken, and Mint Users (see www.midwestbank.bank/bankonbetter)

FRIDAY, OCTOBER 10

- No Wire activity !

SATURDAY, OCTOBER 11

- All Midwest Bank branches will be **CLOSED**
- Phone support will be available at all locations from 8:00am - 3:00pm

MONDAY, OCTOBER 13

All Midwest Bank branches will be **OPEN** but will operate on the next business day due to the Federal Holiday

On or after 10/13

- Log in to the new Online Banking platform at www.midwestbank.bank
- Download and begin using the new Midwest Bank Mobile App
- Refer to Post Launch Checklist

TUESDAY, OCTOBER 14

- Re-enroll in Zelle (consumers only)

WEDNESDAY, OCTOBER 15

- 2nd Action Date for QuickBooks, Quicken, and Mint Users (see www.midwestbank.bank/bankonbetter)

Updated 9/30/25

ALERT

You will need to take action during this process.

CARRY AN ALTERNATIVE FORM OF PAYMENT 10/09-10/13

While we don't anticipate any issues with debit card access during this time, we encourage you to plan ahead.

IS YOUR CONTACT INFORMATION CURRENT?

Updating and verifying your contact information ensures you are receiving important banking information.



HOW TO REACH YOUR MIDWEST BANK TEAM

Barnesville	218-354-2704
Callaway	218-375-4501
Dalton	218-589-8701
Detroit Lakes	
Main	218-847-4771
Walmart	218-847-9700
Parkers Prairie	218-338-6054
Waubun	218-473-2191

IT IS IMPORTANT TO REMEMBER

Midwest Bank will NEVER request sensitive information such as a PIN number, account numbers, passwords, or Social Security Numbers by phone, email, or text. Only share this information to verify your identity when you call the bank directly.